

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0440, EV Vehicle Heater Thermal Escalation
Recall Number: SRA-M440
Date: January 27, 2023
Applicable Markets: U.S. Canada Export

Description

On certain Electric Vehicles, the coolant heater may stay energized when in a no flow or low coolant level condition, which could cause the heater to catch fire.

No such overheating incidents have been reported to us at this time.

Mack will install replacement relays and perform software update.

Model and Model Years Affected

- Certain 2019 and 2021 - 2023 Mack LR Electric vehicles manufactured September 17, 2018 through September 19, 2022.

Vehicle Quantities

- 47 vehicles (44 US, 3 Canada)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal January 27, 2023.
- Owner notification letters will be released on or before March 19, 2023.
- Repair Instruction will be released once they are available.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.