

March 2023

To:

VIN(s) with corresponding Gradall/Vacall serial number:

Subject: Notification of Safety Recall and Recall Remedy Instructions for 23V-020
Certain Gradall/Vacall AllVac vacuum vehicles manufactured in 2018 – 2021
Exhaust Silencer

REASON FOR THIS SAFETY RECALL:

On January 23, 2023, Alamo Group Inc., filed a Defect Information Report with the National Highway Traffic Safety Administration (NHTSA) informing the agency that in AllVac vacuum vehicles manufactured by Gradall, vibrations from vacuuming operations are leading to cracks in the welds on the exhaust silencer. If the welds on exhaust silencer have cracks, then the exhaust silencer could detach, increasing the risk of a motor vehicle accident.

AFFECTED VEHICLES:

Make and Model	Number of vehicles	Production Period
AllVac AVR-18	56	March 1, 2018 – July 31, 2021

REMEDY:

Remedy parts are available now. Dealers will inspect and repair any cracked welds, re-attach any detached exhaust silencers, and weld c-shape brackets to the exhaust silencer and vehicle's power frame. This service must be performed on all affected vehicles **at no charge** to the vehicle owner. Attached please find the service procedure for completing this repair. The repair takes about 2 hours to complete.

REIMBURSEMENT:

Alamo Group will reimburse dealers for performing this remedy.

OWNER LETTER MAILING DATE:

Alamo Group will notify owners of this safety recall by letter mailed on or before March 24, 2023.

CUSTOMER CONTACTS:

Dealers should repair any AllVac vehicle covered by this safety recall that arrives at their dealerships, whether or not the owner has received a safety recall letter. The Gradall/Vacall Service Department or Warranty Administrator (at 1-800-382-8302), is available to support you in executing a customer-friendly process for remedying these vehicles.

NEW VEHICLES IN DEALER INVENTORY:

Dealers may have covered AllVac vehicles in their inventory. **It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect is remedied.** Violation of this requirement by a dealer could result in a civil penalty against the dealer of up to \$24,423 per vehicle. Accordingly, you must remedy any covered AllVac vehicles in your new vehicle inventory before delivery.

In addition, we request that you remedy before delivery into commerce under a sale or lease any covered pre-owned AllVac vehicles in your inventory.

QUESTIONS & ASSISTANCE:

For questions and assistance, including help in identifying whether any vehicles in your inventory are covered by this safety recall, please contact Gradall/Vacall Service Department or Warranty Administrator (at 1-800-382-8302).

Thank you for your attention to this important matter.

Sincerely,

Mike Popovich
President
Gradall Industries LLC

Attachment: Service Procedure