

SERVICE BULLETIN

STOP SALE / STOP DELIVERY NOTICE

GROUP: 2023MY CERTAIN S-SERIES MODELS

BULLETIN #: SB-23-012

ISSUED DATE: FEBRUARY 6, 2023

SERVICE BULLETIN #: SB-23-012 DATE: FEB. 06, 2023

SUBJECT VEHICLES:

MODEL YEAR: 2023MY

MODELS: CERTAIN S-SERIES MODEL TRUCKS

HINO TRUCKS IS ANNOUNCING EFFECTIVE IMMEDIATELY, A STOP SALE / STOP DELIVERY NOTICE FOR THE ABOVE AFFECTED VEHICLES. THE STOP SALE / STOP DELIVERY NOTICE IS ISSUED DUE TO ANTI-LOCK BRAKE SYSTEM (ABS) RECALIBRATION THAT WILL BE REQUIRED PRIOR TO SALE OR DELIVERY.

2023 model year Hino S5 Vehicles produced after 6/1/2022 with 200" or 212" Wheelbase Factory Modifications. When the subject vehicles were modified to extend the frame, the Anti-lock Brake System (ABS) module was not re-calibrated to account for the different inputs from the vehicle resulting from the stretched frame. Therefore, when driving in a curve, the Electronic Stability Control (ESC) system, working together with the ABS, may react prematurely or be delayed in reacting.

DEALER ACTION:

The campaign V2301 has been assigned. Once the work procedure is available and the subject vehicles have the ABS module re-calibrated, selling and delivery can resume.

IMPORTANT: ALWAYS CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING REPAIRS BY CHECKING THE VEHICLE IDENTIFICATION NUMBER (VIN) IN THE HINO WARRANTY SYSTEM.

FEDERAL LAW PROHIBITS THE SALE OR DELIVERY OF THE AFFECTED VEHICLES TO CUSTOMERS UNTIL UPDATES ARE COMPLETED.

A subsequent recall notice will be issued for affected vehicles.