



## **STOP SALE AND DELIVERY – SAFETY RECALL**

**Date: January 23, 2023**

**Subject: Stop Sale and Delivery Notice for Upcoming Safety Recall**

**Affected Models: 2022 – 2023MY Isuzu NQR/NRR Diesel Vehicles Produced After 7/26/2021 With RPO Code EM2 or EL5 (200” or 212” respectively) Wheelbase Factory Modifications**

**To: Isuzu Dealer Principal, Sales Manager and Service Manager**

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

### **WHAT IS THE CONDITION?**

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 - 2023MY Isuzu N-Series Diesel Vehicles produced after 7/26/2021 with RPO Code EM2 or EL5 (200” or 212” respectively) Wheelbase Factory Modifications. When the subject vehicles were modified to extend the frame, the Anti-lock Brake System (ABS) module was not recalibrated to account for the different inputs from the vehicle resulting from the stretched frame. Therefore, when driving in a curve, the Electronic Stability Control (ESC) system, working together with the ABS, may react prematurely or be delayed in reacting, therefore **increasing the risk of a crash.**

If the vehicle is equipped with the optional Advanced Driver Assistance System (ADAS), the ADAS camera was also not recalibrated to account for the different inputs from the vehicle resulting from the stretched frame. Therefore, when driving in a curve with the optional ADAS system activated, the Automatic Emergency Braking System (AEBS) and its accompanying warning light may be delayed in reacting and illuminating, also **increasing the risk of a crash.**

### **WHAT WE WILL DO**

Isuzu Commercial Truck of America, Inc. has issued this notice, affected inventory reports for dealers with affected inventory, and campaign bulletin CB23-H-001 for dealers to immediately begin repairs.

### **WHAT YOU SHOULD DO**

Confirm the affected vehicles in your (dealer) inventory, open a repair order referencing this Stop Sale and begin repairs per the campaign bulletin.

**IMPORTANT:** Always confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

You will receive another notice regarding owner notification as well as a revised campaign bulletin containing sample owner letters once they have been approved by NHTSA and Transport Canada.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.