

Part 573 Safety Recall Report

23V-014

Manufacturer Name : Forest River Bus, LLC**Submission Date :** JAN 23, 2023**NHTSA Recall No. :** 23V-014**Manufacturer Recall No. :** 42-1594**Manufacturer Information :****Manufacturer Name :** Forest River Bus, LLC**Address :** 2367 Century Drive
Goshen IN 46528**Company phone :** (800) 348-7440**Population :****Number of potentially involved :** 17**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2021-2021 Forest River Bus LLC. Berkshire Coach Ultra UL1952**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The scope was determined by sales records from Carefree of Colorado provided to OCC on January 19, 2023.
2021 Berkshire Coach Ultra UL1952 - 17**Production Dates :** DEC 11, 2020 - MAY 20, 2021**VIN Range 1 : Begin :** NR**End :** NR☐ Not sequential**Description of Defect :****Description of the Defect :** According to Carefree of Colorado recall 22E094: "There is a potential for cracks to develop in the Gearbox Housing. In a fraction of a percent of units, a Gearbox Housing has been observed with a crack that may develop into a fracture. In the event of a fracture, there appears to be a potential for release of the awning brake under certain in-use conditions. An awning that extends unintentionally while a motor home is in motion could be a distraction and/or present a road hazard to the vehicle driver or surrounding traffic, which can increase the risk of a crash without prior warning. As a precaution, owners should manually secure the awnings to reduce the potential for unintentional awning extension until they are able to bring their vehicle in to a dealership for inspection."**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** In the event of a fracture, there appears to be a potential for release of the awning brake under certain in-use conditions. An awning that extends unintentionally while a motor home is in motion could be a distraction and/or present a road hazard to the vehicle driver or surrounding traffic, which

can increase the risk of a crash without prior warning.

Description of the Cause : Unknown

Identification of Any Warning that can Occur : Unknown

Involved Components :

Component Name 1 : Carefree of Colorado Freestyle Awning

Component Description : Carefree of Colorado Freestyle Awning

Component Part Number : 015933-002

Supplier Identification :

Component Manufacturer

Name : Carefree of Colorado

Address : 2145 W. 6th Ave
Broomfield Colorado 80020

Country : United States

Chronology :

On January 16, 2023, Forest Rivers' Office of Corporate Compliance received recall notice 22E-094 from Carefree of Colorado via email.

On January 19, 2023, Forest Rivers' Office of Corporate Compliance was able to identify affected vehicles by the sales records provided by Carefree of Colorado.

On January 20, 2023, Forest Rivers' Corporate Recall Committee was notified of the recall.
1/23/2023 Changed Make from Forest River Inc. to Forest River Bus LLC.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. Forest River and/or Carefree will provide additional support for the internal components of the Gearbox Housing which will alleviate the risk outlined in this notice

What is the Forest River Customer Service Phone Number? (800)
348-7440

What is the Carefree of Colorado Customer Service Phone Number? (303)
469-3324

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Forest River, Inc.
Attn: WARRANTY MANAGER
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Carefree of Colorado Freestyle Awning Part No. 015933-002
Unknown what distinguishes the remedy component from the recalled component

Identify How/When Recall Condition was Corrected in Production : Unknown

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 01, 2023 - MAR 01, 2023

Planned Owner Notification Date : MAR 01, 2023 - MAR 01, 2023

* NR - Not Reported