## GLOBAL SAFETY FIELD INVESTIGATIONS DCS6467 URGENT - DISTRIBUTE IMMEDIATELY

- Date: February 28, 2023
- Subject: Stop Delivery Order Expansion of Population Safety Recall - N222372310 - Inadequate Fuel Pump Flow
- Models: 2021-2022 Chevrolet Equinox 2022 GMC Terrain
- To: All General Motors Dealers

## STOP DELIVERY ORDER

On February 10, 2023, GM ordered a stop delivery of certain 2021-2022 Chevrolet Equinox and 2022 GMC Terrain vehicles. Additional vehicles have been added to this stop delivery order. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes, or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "02/10/2023" for the original population and "02/28/2023" for added population under Release Date and "Incomplete - Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

## Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS