

1 February, 2023

Customer Address here

Subject: **IMPORTANT SAFETY RECALL**  
**Campaign # 23V009**

Dear Prestige Trailers Customer,

**This notice applies to your semi-trailer with**  
**VIN: 2T9SDxxxxxx206xxx**

**Make: Prestige                      Model: SDx-x                      Model Year: 20yy**

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

Details are as follows:

- a. The name of the company giving notice is:  
**Triple E Canada Ltd.**  
**D.B.A. Prestige Trailers**  
Box 1146  
135 Canada Street  
Winkler, MB R6W 4B2  
Phone: Toll Free 1-866-797-0669 or 1-204-325-4345
- b. Triple E Canada, Doing Business As Prestige Trailers has decided that a defect which relates to motor vehicle safety may exist in your semi-trailer.
- c. This defect relates to the welding employed to attach the cargo winches onto the side rail of the beavertail section of the trailer. A weld is missing that needs to be added.
- d. On certain SDE and SDF model step-deck semi-trailers, the cargo securement winches located on the rear of the trailer may not be properly welded. This recall

affects only trailers equipped with a beavertail style ramp. The affected winches are only those located on the rear sides of the trailer, on the beavertail ramp section of the deck.

- e. The vehicle system that is affected is the cargo winches on the beavertail section. These trailers have a decal indicating the cargo securement devices are designed for a Working Load Limit (WLL) of 5,000 lbs. This strength requirement is to be proven and validated using a pull test at three (3) times the WLL, or 15,000 lbs. When subjected to this test, the affected winches fail at approximately 13,000 lbs of force. To achieve the required strength, the winches need to be welded to the side rail on three sides: top, bottom, and on the pawl end of the winch body. These defective winch installations are missing the pawl end weld. See the accompanying picture. This was an error of omission during the manufacturing process.
- f. In the event of a crash, the cargo winch mount could fail and allow cargo to come loose or fall from the trailer, creating a risk of injury and a road hazard for others.
- g. In normal service a simple visual inspection of these welds will show any signs of premature cracking. It is during a crash, when exerted loads may be many times higher than in normal service, that this problem could be encountered.
- h. The corrective action for this deficiency is to simply add the missing weld on the pawl end of the winch. A touch up of the paint after welding will restore the appearance of the area; no additional parts are required. This can be done at no cost to you at your Prestige Trailers dealer where you purchased the trailer, or, if you wish to do it yourself, please contact our Service and Warranty Manager noted below to make arrangements for cost reimbursement.
- i. We estimate it should take two (2) hours of labour time to add the missing welds and touch up the paint.
- j. If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, D.C. 20590; or all the toll-free Vehicle Safety Hotline at 1-

888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe we have failed to remedy this defect without charge.

- k. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. In this case, please contact our Service & Warranty Manager noted below, to make arrangements for this reimbursement.
- l. If you are a lessor of this trailer who receives this notification of a determination of a safety-related defect pertaining to any leased vehicle, you are required by federal law CFR577.7 (a)(2)(iv) to send a copy of this notice to the lessee within 10 days of receipt.

Our point of contact here at Prestige Trailers for this Recall will be Mr. Randall Siemens, Customer Service & Warranty Manager. You may contact him by email at: [rsiemens@prestigetrailers.com](mailto:rsiemens@prestigetrailers.com)

We look forward to working with you to swiftly address this issue and get this corrective action in place.

Yours truly,

Prestige Trailers



**Full seal weld needed along  
pawl side of winch frame,  
only on the beavertail winches**