

Part 573 Safety Recall Report

23T-006

Manufacturer Name : Continental Tire the Americas, LLC

Submission Date : OCT 02, 2023

NHTSA Recall No. : 23T-006

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Continental Tire the Americas, LLC

Address : 1830 Macmillan Park Drive
Fort Mill SC 29707

Company phone : 704-583-4882

Population :

Number of potentially involved : 3,472

Estimated percentage with defect : 11 %

Tire Information :

Tire Brand 1 : Continental

Tire Line : CrossContact LX25

Tire Size : 235/55R18 100H

Descriptive Information : Continental Tire the Americas, LLC (CTA) determined that a number of tires were produced with rubber compound that was contaminated with small metal fragments.

Production Dates : APR 02, 2023 - APR 22, 2023

TIN (Tire Identification Number)

Plant ID	Size code	Optional Code	Begin M Code	End M Code
1H	3L	WB85	1423	1423
1H	3L	WB85	1623	1623

Tire Brand 2 : Continental

Tire Line : CrossContact LX25

Tire Size : 225/65R17 102H

Descriptive Information : Continental Tire the Americas, LLC (CTA) determined that a number of tires were produced with rubber compound that was contaminated with small metal fragments.

Production Dates : APR 02, 2023 - APR 29, 2023

TIN (Tire Identification Number)

Plant ID	Size code	Optional Code	Begin M Code	End M Code
11H	0F	9HLH	1423	1723

Description of Defect :

Description of the Defect : The affected tires may contain rubber compound contaminated with small metal fragments.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A small metal fragment in the sidewall of the tire could cause damage to the textile carcass cords. The affected tires may experience a sudden loss of air pressure which could increase the risk of serious injury or death.

Description of the Cause : Contaminated Zinc Oxide was supplied to the Continental Tire plant in Cuenca, Ecuador, containing small metal fragments.

Identification of Any Warning that can Occur : Affected tires may develop a bulge in the sidewall.

Involved Components :

Component Name : ZnO (Zinc Oxide)

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : InduAtenas S.A.

Address : Panamericana Norte Km 4 1/2
Cuenca Foreign States

Country : Ecuador

Chronology :

"April 3, 2023: Xray evaluation of tires manufactured in the Continental Cuenca, Ecuador plant resulted in an unusual high number of scrapped tires. It was determined that Zinc Oxide (ZnO) material used in the rubber mixing operation was contaminated with small metal fragments causing the Xray anomalies.

A quality hold was issued for all tires in the Andean region warehouses and a clean point for the ZnO material was established. Based on production traceability records, a sorting action began in the warehouses to locate the potentially affected tires. Potentially affected tires were segregated and scrapped.

Aug. 8, 2023: CTA determined that not all affected tires were identified during the warehouse sorting action. Some of the affected tires were sold in the Andean region and some tires were shipped to warehouses in the USA.

Aug. 9, 2023: A quality hold was placed on all inventory of Cuenca produced tires stored in the USA warehouses. A sorting action began to find the remaining affected tires.

September, 2023: It was determined that two tire articles with potentially affected tires were sold in the USA market.

On Sept. 25, 2023, Continental Tire's Product Integrity Committee met and reviewed this matter. The Committee made a determination that a safety risk exists and therefore, to recall the affected tires in the USA and the Andean region. CTA is not aware of any field complaints for this condition, and has not received any reports of property damage or personal injury claims for the affected products."

Description of Remedy :

Description of Remedy Program : CTA will conduct a safety recall campaign to replace the subject tires that have been sold as replacement tires or are in tire dealer inventories. All known customers, distributors, dealers and independent outlets will receive notification of the campaign, instructions on how to identify the subject tires, information regarding removal of the subject tires from service, and instructions on the return/disposal of affected tires. CTA will offer to reimburse the replacement cost for any customer who, prior to this campaign, replaced these tires due to the condition described above.

How Remedy Component Differs from Recalled Component : The remedy tires were produced with non-contaminated ZnO.

Identify How/When Recall Condition was Corrected in Production : A clean point for the ZnO material was established in April, 2023.

Recall Schedule :

Description of Recall Schedule : CTA will notify distributors, as well as all independent outlets that are authorized to replace the tires that are the subject of this recall, of their responsibilities in accordance with Section 573.6(c)(9). Distributors and outlets will be instructed to return affected tires to CTA for disposal.

Planned Dealer Notification Date : OCT 30, 2023 - NOV 03, 2023

Planned Owner Notification Date : NOV 27, 2023 - NOV 30, 2023

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported