OMB Control No.: 2127-0004

Part 573 Safety Recall Report

23T-002

Manufacturer Name: Michelin North America, Inc.

Submission Date: APR 13, 2023 **NHTSA Recall No.:** 23T-002

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Michelin North America, Inc.

Address: One Parkway South

Greenville SC 29615

Company phone: 864-422-4985

Population:

Number of potentially involved : 542,110Estimated percentage with defect : 100%

Tire Information:

Tire Brand 1: Michelin

Tire Line: Agilis CrossClimate C-Metric

Tire Size: various

Descriptive Information: A replacement market all-weather C-Metric light truck tire

Production Dates: JAN 01, 2017 - APR 06, 2023

TIN (Tire Identification Number)

Plant ID Size code Optional Code Begin M Code End M Code various various various 0117 1423

Description of Noncompliance:

Description of the The subject tires do not comply with the requirements of 49 CFR 571.139. The

Noncompliance: subject tires are marked with the Alpine Symbol, but do not meet the traction

requirements for snow tires pursuant to the standard.

FMVSS 1: 139 - New pneumatic radial tires for light vehicles

FMVSS 2: NR

Description of the Safety Risk: If placed into service, the subject tires may not provide the expected traction

performance in severe snow weather conditions and could potentially

increase the risk of a crash.

Description of the Cause: Testing done as part of plans to move some tire production of the affected tires

from Europe to the US returned failing snow spin results for the subject tires.

Identification of Any Warning N/A

that can Occur:

Involved Components:

Component Name : Tires
Component Description : NR
Component Part Number : NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

2/16/2017 – During the development of the tire line in Europe, testing to qualify the tire for the Alpine Symbol for Europe, the United States, and Canada was performed and certified.

October/November 2018; March 2021 - Prior to sale of the tire in the United States and Canada, MNA reviewed and accepted this certification.

11/14/2022 - As part of transferring production of selected C-Metric tires into the US and Canada, MNA decided to perform regulatory snow testing at two locations. At or around this same date, MNA also discovered that the initial certification from Europe was performed at an improper tire pressure.

On or around 11/17/2022 - MNA further became aware of additional, inconclusive snow testing data previously requested by Europe in 2019, 2020, and 2021, as well as an inconclusive competitor study completed by MNA in 2020, which suggested some dimensions may not qualify for the Alpine Symbol.

 $1/24\ 2023$, 1/27/2023 and 1/28/2023 – The previously scheduled snow testing occurred at one of two locations.

2/8/2023 - Initial test results were received from one location.

2/13/2023 – MNA reviewed the test results from the one location and determined that the incorrect test method was performed using the LT-Metric Option 1 load (ASTM F1805).

2/16/2023 – Retesting at Eurometric C (Commercial LT) Option 2 load (ASTM F1805) were scheduled and given high priority.

3/8/2023 - Retest results were received.

3/9/2023 - Test results from the second location were received.

3/10/2023 - Snow test results for both locations were reviewed.

3/13/2023-4/5/2023 - MNA initiated a comprehensive review of all existing FMVSS test results to establish a validated data set and to evaluate the scope of potentially impacted tires.

4/6/2023 - A determination meeting occurred and a formal decision of non-compliance was made.

Description of Remedy:

Description of Remedy Program: Remedy is to replace affected product with an equivalent tire size and

fitment for the vehicle application. Michelin is currently developing the remedy program and will submit an amended 573 with full details of the

remedy program.

How Remedy Component Differs Remedy product will be fully compliant for regulatory requirements.

from Recalled Component:

Identify How/When Recall Condition Warehouse blocks have been implemented to prevent further distribution

was Corrected in Production: into the US market.

Recall Schedule:

Description of Recall Schedule: As stated in the remedy section, Michelin is developing the remedy

program. An interim owner notification letter will be mailed no later

than June 12, 2023.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: JUN 12, 2023 - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: NR

Address: NR

NR

Country: NR

Company Phone: NR

* NR - Not Reported