

## Dorman Products-Direct Customer Notice – 23E-075

October 18, 2023

**Product Category:** Suspension Ball Joint  
**Part Number(s):** BJ50075 BJ50075-ORLY BJ50075-PRNT  
BJ50075-DURA BJ50075-AZUS 2601797

**Destroy in Field:** No  
**Return Authorization:** Yes  
**Return Location:** Dorman Products, Inc.  
3400 East Walnut Street  
Colmar, PA 18915

**Issue Credit:** Yes, upon receipt of returned parts, follow instructions below.

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**Defect:** Due to an incorrect castle nut, these ball joints may have a ball stud that can separate from the lower control arm, potentially causing a partial loss of steering. A loss of steering could lead to loss of control of the vehicle and an increased risk of occupant injury.

**Remedy:** Dorman Products wishes to recover as many of these parts as possible. Dorman initiated a NHTSA recall campaign 23E-075 of this product and will work with you to identify potentially affected end users/consumers. They will be notified by mail and will be instructed to **call our toll-free hotline at 1-800-523-2492 press 5.**

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### INSTRUCTIONS:

1. Please check your inventory and return any of the above-noted part numbers on a separate return marked:

**Dorman RGA# XXXXXXXXX-ZQ** – to be obtained by calling Dorman Customer Service  
**Ball Joint – 23E-075**

**Deadline for return of this recalled product is December 15, 2023.**

2. Please provide a list of names, addresses, phone #'s, emails of customers/end users that may have potentially purchased the above part numbers as soon as possible.
3. Please post the Consumer Notice in your facilities/stores. (Consumer Notice is a separate document from this notice).
4. The part numbers are being discontinued to facilitate this process:

Dorman Part #	Replaced with	Alternate Part #	Replaced with
BJ50075	BJ59115	BJ50075 - AZUS	BJ59115 - AZUS
		BJ50075 - DURA	BJ59115 - DURA
		BJ50075 - ORLY	BJ59115 - ORLY
		BJ50075 - PRNT	BJ59115 - PRNT
2601797	4601797		

**Important Note: It is a violation of Federal law to sell or lease any new or used item of motor vehicle equipment covered by a recall until the defect is remedied.**

We regret this issue and remain committed to providing you with quality products and services.

Thank you for your continued interest in and support of Dorman Products.