

Dorman Products-Direct Customer Notice (Jobbers) – 23E-075

October 18, 2023

Product Category: Suspension Ball Joint
Part Number(s): BJ50075 BJ50075-ORLY BJ50075-PRNT
BJ50075-DURA BJ50075-AZUS 2601797

Destroy in Field: No
Return Authorization: Yes
Return Location: Dorman Products, Inc.
3400 East Walnut Street
Colmar, PA 18915

Issue Credit: Yes, upon receipt of returned parts, follow instructions below.

Defect: Due to an incorrect castle nut, these ball joints may have a ball stud that can separate from the lower control arm, potentially causing a partial loss of steering. A loss of steering could lead to loss of control of the vehicle and an increased risk of occupant injury.

Remedy: Dorman Products wishes to recover as many of these parts as possible. Dorman initiated a NHTSA recall campaign 23E-075 of this product and will work with you to identify potentially affected end users/consumers. They will be notified by mail and will be instructed to **call our toll-free hotline at 1-800-523-2492 press 5.**

INSTRUCTIONS:

1. Please check your inventory and return any of the above-noted part numbers to your servicing warehouse, on a separate return marked:

Ball Joint – 23E-075

Deadline for return of this recalled product is December 15, 2023.

The servicing warehouse will then send the product back to Dorman.

2. Please provide a list of names, addresses, phone #'s, emails of customers/end users that may have potentially purchased the above part numbers as soon as possible.
3. Please post the Consumer Notice in your facilities/stores. (Consumer Notice is a separate document from this notice).
4. The part numbers are being discontinued to facilitate this process:

Dorman Part #	Replaced with	Alternate Part #	Replaced with
BJ50075	BJ59115	BJ50075 - AZUS	BJ59115 - AZUS
		BJ50075 - DURA	BJ59115 - DURA
		BJ50075 - ORLY	BJ59115 - ORLY
		BJ50075 - PRNT	BJ59115 - PRNT
2601797	4601797		

Important Note: It is a violation of Federal law to sell or lease any new or used item of motor vehicle equipment covered by a recall until the defect is remedied.

We regret this issue and remain committed to providing you with quality products and services.

Thank you for your continued interest in and support of Dorman Products.