#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 23E-075

**Manufacturer Name:** Dorman Products, Inc.

**Submission Date:** OCT 18, 2023 **NHTSA Recall No.:** 23E-075

**Manufacturer Recall No.:** BJ1023XXXXX



#### **Manufacturer Information:**

Manufacturer Name: Dorman Products, Inc.

Address: 3400 East Walnut Street

Colmar PA 18915

Company phone: 215-712-5222

## **Population:**

Number of potentially involved : 27,528 Estimated percentage with defect : 35%

## **Equipment Information:**

Brand / Trade 1: Dorman

Model: Suspension Ball Joint

Part No. : BJ50075

Size: NR Function: NR

Descriptive Information: Product was sold as BJ50075 with labeling varieties BJ50075-AZUS, BJ50075-

DURA, BJ50075-ORLY, BJ50075-PRNT. All production of the subject part is included in the number potentially involved total of 27,528. This includes

quantities sold to customers and retained within our inventory. Estimate of 35% is reflective of material manufactured for Acura TL applications based on ratio of

vehicles in operation (VIO). Honda Accord applications are excluded.

Production Dates : SEP 14, 2020 - MAY 11, 2023

Brand / Trade 2: Dorman

Model: Suspension Ball Joint

Part No.: 2601797

Size: NR

Function: NR

Descriptive Information: Product was sold as 2601797 with not labeling varieties. All production of the

subject part is included in the number potentially involved total of 27,528. This includes quantities sold to customers and retained within Dorman inventory. Estimate of 35% is reflective of material manufactured and used for Acura TL applications based on ratio of vehicles in operation (VIO). Acura TSX, Acura RL,

and Honda Accord applications are excluded

Production Dates: FEB 03, 2020 - OCT 16, 2023

## **Description of Defect:**

Description of the Defect: The ball stud may separate from the lower control arm.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the ball stud were to separate from the lower control arm, a partial loss of

steering may result. A loss of steering could lead to loss of control of the

vehicle and an increased risk of occupant injury.

Description of the Cause: NR
Identification of Any Warning NR
that can Occur:

## **Involved Components:**

Component Name: Suspension Ball Joint

Component Description: Balljoint between front lower control arm and steering knuckle

Component Part Number: BJ50075

Component Name: Suspension Ball Joint

Component Description: Balljoint between front lower control arm and steering knuckle

Component Part Number: 2601797

## **Supplier Identification:**

#### **Component Manufacturer**

Name: Dorman Products

Address: NR

NR

Country: NR

#### **Chronology:**

25 April 2023, received a claim related to subject part resulting in vehicle damage. No reported associated injuries on this claim; no other similar claims. 26 April 2023, all inventory of affected part numbers blocked from additional sales. May 2023 - July 2023, dynamic testing of balljoint and interfaces to salvage and new OEM

parts for application vehicle. June 2023, issue return request of customer inventory for rework with new fastener. September is first receipt of replacement fastener with larger diameter flange. 27 September, 2023, Material Review Board meeting to review collected data. The Board determined the potential for a defect and safety risks were present. 18 October, 2023, the SKU 2601797 was added to this campaign as a result of proactive review of ball joints used for Acura TL applications. These ball joints have only been sold to distributors/ retailers.

## **Description of Remedy:**

Description of Remedy Program: Dorman will notify owners, a simple diagnostic can be performed to

determine if they are impacted by this recall. Dorman will provide a replacement OEM-spec ball joint nut, free of charge. The replacement should take 15 minutes, by a skilled service technician. A requested labor refund check will be processed and mailed to the consumer upon reciept

of proof of payment.

How Remedy Component Differs The remedy nut will feature a wide flange which is similar to OEM fastener from Recalled Component: to extend beyond the insert sleeve of control arm assembly on Acura TL

applications. (No sleeve in control arm on Honda applications)

Identify How/When Recall Condition All corrected product and new production with revised fastener have been

was Corrected in Production: made available under part numbers BJ59115 and 4601797.

#### **Recall Schedule:**

Description of Recall Schedule: The planned notification date for the distribution of the dealer notice is

270CT23, followed by the Consumer notice to begin on 01DEC23.

Planned Dealer Notification Date: OCT 27, 2023 - DEC 01, 2023 Planned Owner Notification Date: DEC 01, 2023 - DEC 18, 2023

### **Purchaser Information:**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: NR

Address: NR

NR

Country: NR

Company Phone: NR

<sup>\*</sup> NR - Not Reported