

Reference Number: GCUS-3-3018

N232407300 – Safety Recall - Open Ground May Not Be Detected

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6663

URGENT - DISTRIBUTE IMMEDIATELY

Date: August 31, 2023

Subject: N232407300 – Safety Recall

Open Ground May Not Be Detected

Models: 2022 – 2023 Chevrolet Bolt EUV

To: All General Motors Dealers

General Motors is releasing Safety Recall N232407300 today with an interim inspection. The total number of U.S. vehicles involved is approximately 9,423. Please see the attached bulletin for details.

The parts needed to complete the required repair are not yet available. All VINs will be placed in Incomplete Remedy Not Available status.

This bulletin contains an inspection procedure until remedy parts become available. It is estimated that a very small percentage of the involved vehicles will fail the inspection and require part replacement. Vehicles that are in Dealer Inventory that Do Not Pass the inspection procedure MUST be held and NOT SOLD or Delivered until remedy parts are available (use "Inspection Only – Vehicle Did Not Pass Inspection and Will Require Repair – claim submission will not close field action" labor code 9106966. Floor plan/WCAP reimbursement will also be added in a future revision for vehicles which did not pass the inspection procedure. Vehicles that pass this inspection procedure should be closed using the "Inspect Only – Vehicle Passed Inspection (No Further Action Required)" labor code 9106965.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 31, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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