



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 16, 2023

Ms. Kim Seaton
Associate General Counsel
Advance Stores Company, Incorporated
3566 West Legendary Run
Cincinnati, OH 45245

NEF-107KL
23E-038

Subject: Ball Joint Separation May Cause Crash

Dear Ms. Seaton:

This letter serves to acknowledge Advance Stores Company, Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CARQUEST/LEFT LOWER BALL JOINT/9999
CARQUEST/RIGHT LOWER BALL JOINT/9999

Mfr's Report Date: May 9, 2023

NHTSA Campaign Number: 23E-038

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Potential Number of Units Affected: 1,546

Problem Description:

Advance Stores Company, Incorporated (Advance) is recalling certain Carquest Left and Right Lower Ball Joints, with part numbers 410-234673 and 410-234674. The ball joint may separate from the steering knuckle.

Consequence:

Ball joint separation may cause a loss of steering control, increasing the risk of a crash.

Remedy:

Advance will notify owners to have the lower ball joints replaced, free of charge. Owner notification letters are expected to be mailed June 30, 2023. Owners may contact Advance customer service at 1-540-561-3509.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Advance Stores Company, Incorporated's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement