



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 23, 2023

Mr. Kevin White  
Global Quality Systems  
Meritor, Inc.  
2135 West Maple  
Troy, MI 48084

NEF-107KL  
23E-022

**Subject:** Steer Axle Fasteners Not Tightened Properly

Dear Mr. White:

This letter serves to acknowledge Meritor, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERITOR/FRONT DRIVE STEER AXLE/9999

**Mfr's Report Date:** March 20, 2023

**NHTSA Campaign Number:** 23E-022

**Components:**

STEERING:CRITICAL FASTENERS

**Potential Number of Units Affected:** 37

**Problem Description:**

Meritor, Inc. (Meritor) is recalling certain front drive steer axles, models MX23810 and MX24810, with part numbers MC238110DANC8-538, MX23810DANC12-538, and MX24810DANC3-614. The front-drive steer axle fasteners may not have been tightened sufficiently and could come loose, resulting in a complete separation of the axle assembly joints.

**Consequence:**

Steer axle assembly separation can result in a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Meritor will work with the affected manufacturers to replace and tighten the axle fasteners, as necessary, free of charge. Owners may contact Meritor customer service at 1-866-668-7221. Meritor's number for this recall is C23AB.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Meritor, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement