

IMPORTANT SAFETY RECALL

This is a recall safety notice sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dealer/Distributor Name
Street Address
City, State, Zip Code

March 24, 2023

Subject: NHTSA Recall Campaign

Potential Defect: Potential Capacitor Cracking

Affected Units: Certain μ DataPass Plus Devices Manufactured by Orpak Systems Ltd. in December 2020 with Serial Numbers between 30051060 through 30051213 and 46000002 through 46000239.

The purpose of this letter is to advise you that Orpak Systems Ltd. has voluntarily issued a recall on a certain quantity of Orpak μ DataPass Plus devices (Part Numbers 800907451 and Gasboy M09693B009 μ DataPass Plus). You are receiving this letter because you have been identified as a potential dealer or distributor of these devices.

Reason for Recall

Orpak is still evaluating whether a defect exists, but, based on internal and third-party investigations conducted to date, Orpak currently believes that a defect might exist in a certain quantity of μ DataPass Plus devices manufactured in December, 2020 with serial numbers 30051060 through 30051213 and 46000002 through 46000239 .

Following the reporting of an overheating incident, Orpak undertook to conduct internal and independent testing of the μ DataPass Plus devices. Based on the testing conducted, Orpak was unable to replicate the defect reported in the overheating incident, but Orpak identified a potential anomaly in the de-paneling process used to manufacture certain units that could cause capacitor cracking. In 2023, two overheating incidents were reported and, out of an abundance of caution, Orpak determined to undertake a recall while continuing to investigate any potential defect.

Potential Risks

If there is a defect in certain μ DataPass Plus devices, the risks to motor vehicle safety could include potential overheating, melting, or fire, affecting both the μ DataPass Plus device and the vehicle to which it is connected. Based on inquiries conducted to date, there have been no reports of any harm or injury to anyone in connection with this potential defect. If the potential

hazard materializes, however, potential injury could include property damage to the unit or vehicle or potential injury to occupants or bystanders.

Product Information

Orpak has identified the production dates and serial numbers of potentially defective units based on a potential anomaly in the manufacturing process that has since been discontinued. Orpak μ DataPass Plus devices with the following information are covered by this recall:

Manufacturer Name: Orpak Systems Ltd.

Generic Name: Orpak μ DataPass Plus

Brand/Trade Name: Orpak μ DataPass Plus and Gasboy Micro-DataPass

Part Numbers: 800907451 and Gasboy M09693B009 μ DataPass Plus

Manufacture Date: December 2020

Serial Numbers: 30051060 through 30051213 and 46000002 through 46000239, as noted on the body of the device.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this Notification under a sale or lease until the defect or noncompliance is remedied.

Orpak is committed to replacing at no cost any and all devices affected by this recall. This remedy is available immediately. If you believe that you are in possession of any of the μ DataPass Plus devices subject to this recall, we encourage you to contact us as soon as possible at the contact information listed below for replacement μ DataPass Plus devices. In addition, owners may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the potential defect described in this recall notice. Owners who believe they may be eligible for reimbursement of a pre-notification remedy may contact Orpak at the contact information listed below.

Contact Information

If you have any questions about this recall, you may contact us in the following ways:

*Gilbarco, Inc.
Attn: Gasboy Recall
7300 W. Friendly Ave.*

Greensboro, NC 27410
Email: gasboyrecall@gilbarco.com

Thank you for your attention to this recall notice. Orpak apologizes for any inconvenience that this may cause.

Sincerely,

William Quaglieri
General Manager