

Part 573 Safety Recall Report

23E-020

Manufacturer Name : Gilbarco, Inc.

Submission Date : MAR 09, 2023

NHTSA Recall No. : 23E-020

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Gilbarco, Inc.

Address : 7300 W. Friendly Ave
Greensboro NC 27410

Company phone : 7873452

Population :

Number of potentially involved : 10,000

Estimated percentage with defect : NR

Equipment Information :

Brand / Trade 1 : Orpak/Gasboy

Model : 800907451

Part No. : 800907451

Size : 3x2x1

Function : Vehicle data

Descriptive Information : Orpak has identified the production dates and serial numbers of potentially defective units.

Production Dates : DEC 01, 2020 - DEC 31, 2020

Description of Defect :

Description of the Defect : Capacitor cracking may cause overheating.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Overheating may cause melting/smoldering/fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : Extreme heat.

Involved Components :

Component Name : μ DataPass Plus

Component Description : vehicle information transmitter

Component Part Number : 800907451

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Following reporting of an overheating incident in December, 2021, Orpak undertook to conduct internal and independent testing of the DataPass Plus devices up through May, 2022. Based on the testing conducted, Orpak was unable to replicate the defect reported in the overheating incident, but Orpak identified a potential anomaly in the de-paneling process used to manufacture certain units that could cause capacitor cracking. In early 2023, two more overheating incidents were reported and Orpak determined to undertake a recall, while continuing to investigate any potential defect.

Description of Remedy :

Description of Remedy Program : Send notice to all known users and distributors for product, offer replacement with updated device.

How Remedy Component Differs from Recalled Component : Manufacturing process modified to address potential cracking.

Identify How/When Recall Condition was Corrected in Production : Manufacturing process corrected in 2021.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAR 20, 2023 - MAR 31, 2023

Planned Owner Notification Date : MAR 20, 2023 - MAR 31, 2023

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported