

# Part 573 Safety Recall Report

# 23E-008

**Manufacturer Name :** Lippert

**Submission Date :** FEB 07, 2023

**NHTSA Recall No. :** 23E-008

**Manufacturer Recall No. :** 148-2023-001



## Manufacturer Information :

**Manufacturer Name :** Lippert

**Address :** Attn: Pamela VanderMel

PO Box 2888 Elkhart IN 46515

**Company phone :** 5743126040

## Population :

**Number of potentially involved :** 1,043

**Estimated percentage with defect :** 5 %

## Equipment Information :

**Brand / Trade 1 :** Lippert /RV

**Model :** Global latch LK702 used in Lippert series 3500 and 920 entry doors.

**Part No. :** 2021023988

**Size :** N/A

**Function :** To open door

**Descriptive Information :** The recall population was determined by including specific product shipments that built with the suspect latch. The products not included in the recall were not constructed with the suspect latch component. As an equipment supplier our shipments are not tied to make/model/model combination.

**Production Dates :** SEP 01, 2022 - JAN 30, 2023

## Description of Defect :

**Description of the Defect :** The defect is an attachment point within the entry door latch supplied to Lippert for installation into specific series of RV Entry Doors. A specific attachment point was inadvertently weakened when the vendor implemented an improvement to create a more secure attachment groove for the retaining ring in the handle design of the latch

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A defective entry door latch would not allow entry or exit via the door..

**Description of the Cause :** Supplier changed the handle design, attempting to make a more secure attachment groove for the retaining ring, but inadvertently created a weakened attachment point.

**Identification of Any Warning that can Occur :** None

**Involved Components :**

Component Name : Global LK702

Component Description : Entry door latch

Component Part Number : 2021023988

**Supplier Identification :****Component Manufacturer**

Name : Global Link Distribution, Corp

Address : 1137 Verdant

Elkhart Indiana 46561

Country : United States

**Chronology :**

01.18.2023: OEM was visiting our production facility and brought up concern of potential latch issue on specific entry doors

01.20.2023: Components received from customer for review

01.20.2023: Lippert contacted external vendor

01.21.2023: Vendor (Global Latch) responded to Lippert and meeting set for further discussion and review

01.24.2023: On site Review and Discussion with external vendor. Vendor provided detail of modifications made to the involved entry door latch

01.24.2023: Lippert quarantined suspect product at our facilities

01.25.2023: Inspection at local customer facilities began

01.26.2023: Notification to Lippert Internal Teams of entry door latch concern

01.27.2023: Continuation of investigation and inspection at local OEM facilities

01.31.2023: Lippert Product Safety Committee meeting to review details and determine field action

02.01.2023: Internal Teams additional review of all details, involved product shipments and collecting key information to file 573

02.07.2023: Lippert files 573 for Recall to begin

## Description of Remedy :

Description of Remedy Program : As an equipment supplier we will notify the OEM's we have sold the entry door with the suspect latch to. We will assist the OEM's as needed in their notification to dealers and/or consumers. The dates entered below in "dealer notification date" will be for our notifications. Lippert will reimburse all related costs to OEM's, dealers and repair centers.

How Remedy Component Differs from Recalled Component : The remedy component has been verified by the vendor to operate properly.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production on 01.24.2023 when Lippert teams quarantined all product and began replacing suspect product with new product supplied by vendor which addressed and corrected the concern.

## Recall Schedule :

Description of Recall Schedule : Lippert will notify our customers, RV manufacturers within 45 days. Lippert will work with the RV manufacturers as needed to assist in their notification to dealers and consumers.

Planned Dealer Notification Date : MAR 20, 2023 - MAR 27, 2023

Planned Owner Notification Date : MAR 20, 2023 - MAR 27, 2023

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported