



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 10, 2023

Ms. Pamela VanderMel  
Director of Warranty  
Lippert  
1701 Century Drive  
Goshen, IN 46528

NEF-107KL  
23E-008

**Subject:** Entry Door Latch Failure

Dear Ms. VanderMel:

This letter serves to acknowledge Lippert's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LIPPERT/GLOBAL LATCH LK702/9999

**Mfr's Report Date:** February 7, 2023

**NHTSA Campaign Number:** 23E-008

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER  
LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 1,043

**Problem Description:**

Lippert is recalling certain Global latches, model number LK702, and part number 2021023988, used in Lippert series 3500 and 920 entry doors. The entry door latch may fail and not allow entry or exit.

**Consequence:**

The inability to enter or exit the vehicle in an emergency increases the risk of injury.

**Remedy:**

Lippert will work with the RV manufacturers to replace the door latch, free of charge. Owner notification letters are expected to be mailed March 20, 2023. Owners may contact Lippert customer service at 1-574-538-4514. Lippert's number for this recall is 148-2023-001.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

In the case of items of motor vehicle equipment, the manufacturer of the equipment shall identify by name, business address, and business telephone number every manufacturer that purchases the defective or noncomplying component for use or installation in new motor vehicles or new items of motor vehicle equipment (49 CFR 573.6 (c)(2)(v)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Lippert's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement