

## SDS2 Chronology for New Recall Submission

9/24/2020 - Suburban was notified by an Escape RV customer of an issue with their SDS2 cooktop.

09/25/2020 - Suburban opens and investigation on the SDS2 cooktop.

11/11/2020 - Lab Analysis completed on failed cooktop burner tubes indicating hardening.

11/2020 - 8/2021 - Suburban communicates with Escape RV regarding the issue.

08/19/2021 - Suburban requests information on the usage of the SDS2 and the vehicle information the cooktops are installed in.

09/2021 - Information and Data is exchanged between Escape RV and Suburban.

10/1/2021 - Issue was forwarded to THOR Corporate for review.

10/7/2021 - THOR review complete issue determined to be isolated to Escape RV. No further actions taken due to lack of cooperation by Escape RV.

2/18/2022 - NHTSA ODI office notifies Suburban of 2 VOQs associated with the SDS2 cooktop recently filed.

3/4/2022 - Suburban forwards VOQs to THOR VSRC office for review. THOR requests any warranty claims data from Forest River, Winnebago, and Airstream. Over the next two weeks all three confirmed no issues with the SDS2 Cooktop.

3/25/2022 - THOR VSRC responds to NHTSA inquiry from 2/18/2022.

4/15/2022 - Suburban attempts to reestablish communication with Escape regarding the issue.

4/23/2022 - Escape RV responds requesting more time in their review of the issue.

4/25/2022 – Suburban decides to initiate an equipment safety recall for the SDS2 cooktops used in Escape RVs based upon failure data.

10/25/2022 – Suburban conducted a field exam of Alto by Safari Condo trailer and observed burner tube failure mode of SDS2 with same issue as those seen in Escape RV

10/26/2022 - Suburban conducted a second field exam of Alto by Safari Condo trailer and observed burner tube failure mode of SDS2 with same issue as those seen in Escape RV

11/2/2022 – Field Inspections were reviewed at Suburban and an engineering investigation was reopened on the SDS2.

11/14/2022 – SDS2 Cooktops were started on shaker table at RV Products in Wichita, KS to try and reproduce the field failure of the burner tube. All lab testing failed to reproduce the field failure.

12/15/2022 – On or around 12 /15 /2022 Suburban received a field warranty claim from OEM Airstream and observed burner tube failure mode of SDS2 with same issue as those seen in Escape RV

12/27/2022 – SDS2 Cooktops were retested after RV Products was able to increase the G force on their testing apparatus and cause a failure representative of the field failures.

1/3/2023 – Suburban confirmed a field failure of SDS2 on OEM ATC Gamechanger toy hauler that exhibited same pattern as those observed on Escape and Safari Condo.

1/10/2023 – Suburban decides to expand the recall of the SDS2 Cooktop to include all units produced to date. The beginning production date was 01/16/2018.

1/20/2023 – Winnebago notified Suburban of 5 additional claims for the SDS2 Cooktop.