



SAFETY RECALL

Release Date: February 02, 2023

IND

Communication #: 1-23-01

Model Year(s): 2022

— Confidential and Proprietary —

VERSION: R02 (February 02, 2023)

Converted from Stop Sale to Safety Recall

IMPORTANT STOP SALE SAFETY NOTICE!

Stop selling affected vehicles immediately until the repair procedure has been completed on affected units at your dealership. Federal law prohibits the sale of products subject to a recall. Selling such products could subject the seller to substantial penalties.

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: CHIEF SIDESTAND PURPOSE

Indian Motorcycle has determined that on Model Year 2022 Chief, Chief Bobber, Chief Bobber Darkhorse, Chief Darkhorse, Super Chief, and Super Chief Limited motorcycles there is a potential for the sidestand to not fold rearward and upward if it contacts the ground when the motorcycle is moving forward, increasing the risk of a crash or serious injury.

To address this concern, Indian Motorcycle has released this safety recall with instructions to replace the sidestand with an improved part.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2022	Chief, Chief Bobber, Chief Bobber Darkhorse, Chief Darkhorse, Super Chief, and Super Chief Limited	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

CUSTOMER NOTIFICATION

Dealers are required to review their sales records and make arrangements with customers for Recall completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Indian Motorcycle will be mailing a notification letter to consumers affected by this Recall. Indian Motorcycle will also send an email to owners for whom Indian Motorcycle has a valid email address.

CONTACT POLARIS

If you have questions that are not addressed in this document, contact Indian Motorcycle Service through Ask Polaris or by phone at 800-330-9407 (US/Canada Dealers Only).

DEALER - WHAT TO DO?

As of January 05, 2023, **YOU MUST NOT SELL OR DELIVER** any affected **NEW OR USED Model Year 2022 Chief, Chief Bobber, Chief Bobber Darkhorse, Chief Darkhorse, Super Chief, and Super Chief Limited** affected by this **Stop Sale** until it is repaired according to the **Safety Recall**.

WARRANTY CLAIM INFORMATION

CHIEF, CHIEF BOBBER, CHIEF BOBBER DARKHORSE, CHIEF DARKHORSE, SUPER CHIEF, AND SUPER CHIEF LIMITED	
Bulletin #	1-23-01
Claim Type	SB (Service Bulletin)
Labor Allowance	0.3 hours (18 minutes)
Part Number / Description	1028796-266 (QTY 1) Sidestand
Parts Availability	Available to order
University of Polaris Video Training Required	NO

Claim Submission:

- **US / Canada Dealers:** On DEX, go to Service and Warranty > Warranty Claim and Extended Coverage > Start a New Warranty Claim. Select Service Bulletin> Enter the VIN / PIN and Retrieve Registration. Select Indian Motorcycle® I-23-01 and Send Claim.

DECLINED SAFETY RECALL

Polaris provides a claim process that allows dealers to accurately document when a Safety Recall cannot be performed on a vehicle due to modification. Criteria and instructions can be found under Service & Warranty > STOP Site > News, Forms, & Links > Declined Safety Bulletin Tracking.

INVENTORY / STOCK PART CLAIMS

Dealers should review their service parts inventory and ensure the following service parts are **NOT** used:

- 1026864-266

NOTICE

To remove these service parts from circulation, file a Part Stock claim as directed below.

Use the following process for filing a Part Stock warranty claim for any of the parts listed above.

1. Start a new Part Stock warranty claim.
2. Select Product Line: IND
3. Enter today's date into the Date Failed and Date Repair information fields
4. Enter Indian Motorcycle® I-23-01 into the CONCERN field.
5. Enter Indian Motorcycle® I-23-01 into the CAUSE field.
6. Enter Removed From Inventory into the CORRECTION field.
7. Enter the part number and quantity.
8. Enter warranty fail codes: 171/279/209
9. Validate the parts.
10. Save and submit the claim to Polaris.

COVERAGE PERIOD

Coverage will begin on February 02, 2023. This bulletin has no expiration date.

PARTS RETURN / DISPOSAL INFORMATION

Under no circumstances shall the parts removed be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this communication) is taken out of circulation and disposed of properly or returned to Polaris (if required).

FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. The form is viewable on mobile devices by scanning the QR code or on a PC by clicking [HERE](#).



REPAIR PROCEDURE

TOOLS REQUIRED

- Safety Glasses
- Wrench Set, Metric
 - Wrench Size 15 mm
- Socket Set, Metric
 - Socket Size 6 mm
- Torque Wrench

SIDESTAND REMOVAL

WARNING

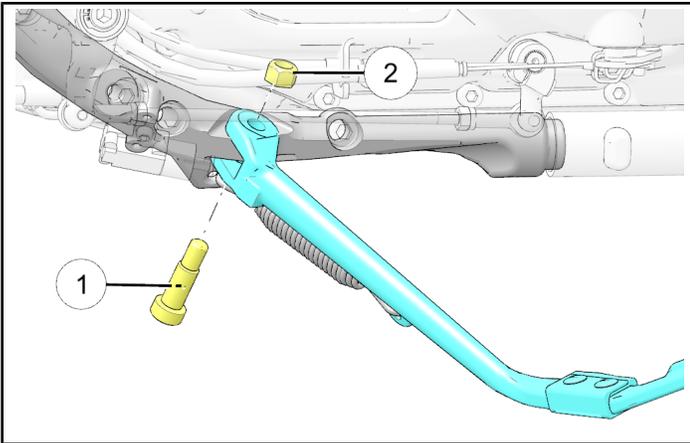
Sidestand is under spring tension, wear eye protection.

1. Park the motorcycle on it's center, secure the motorcycle, and make sure it is stable

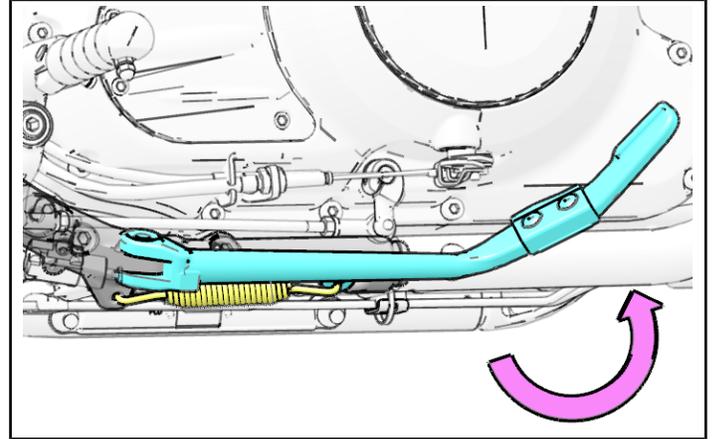
CAUTION

Sidestand will be moved between the UP (retracted) and DOWN (extended) position during removal and installation. Be sure vehicle is properly secured.

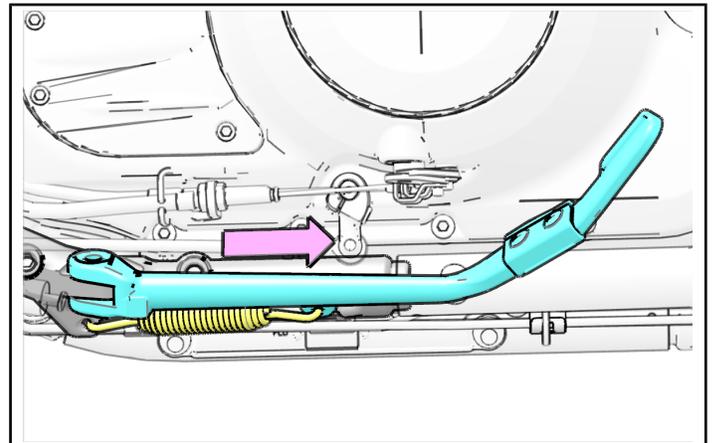
2. Turn key to OFF position and remove key.
3. Ensure sidestand is in the DOWN position Remove sidestand pivot bolt ① using a 6 mm hex wrench while holding the nut ② with a 15 mm wrench.



4. Grasp sidestand firmly and move it to the UP position.



5. Grasp sidestand firmly. Pull sidestand rearward against spring tension until mounting flange on sidestand is clear of the mounting boss on the frame.



6. Relax tension and remove spring.

STOP!

DISCARD original sidestand immediately.
Verify new 1028796-266 sidestand is being installed by
checking machine indicator.



SIDESTAND INSTALLATION

⚠ WARNING

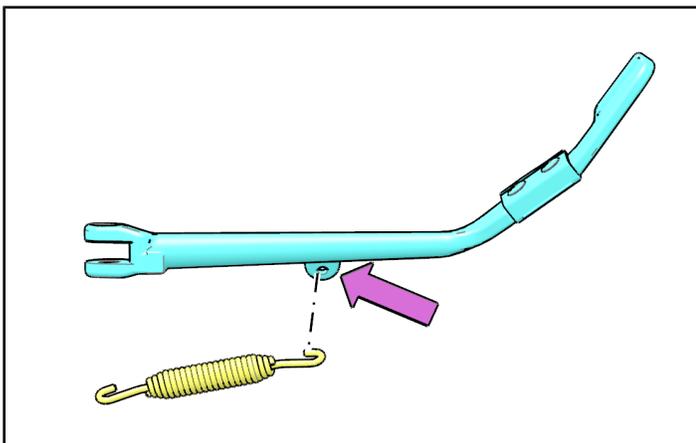
Sidestand is under spring tension, wear eye protection.

1. Using ID Red or similar de-greaser, clean the pivot bolt and sidestand mounting boss on frame.

IMPORTANT

Failure to do so will result in poor performance of the sidestand.

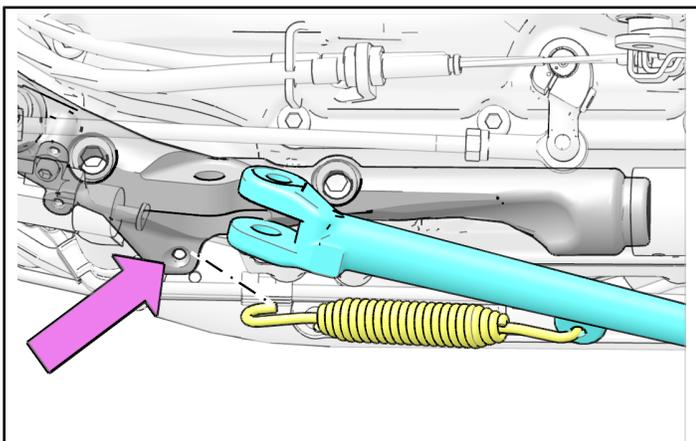
2. Lightly grease sidestand mounting boss on frame and the shouldered portion of the pivot bolt.
3. Attach spring to NEW sidestand.



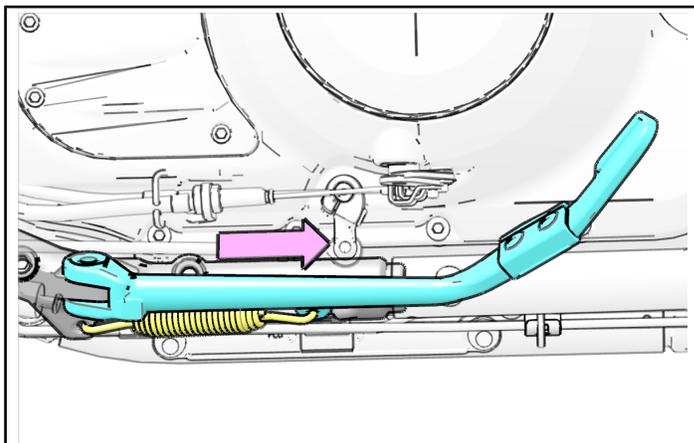
IMPORTANT

Ensure the loops of the sidestand spring face towards the center of motorcycle. Failure to have proper orientation may result in a spring failure.

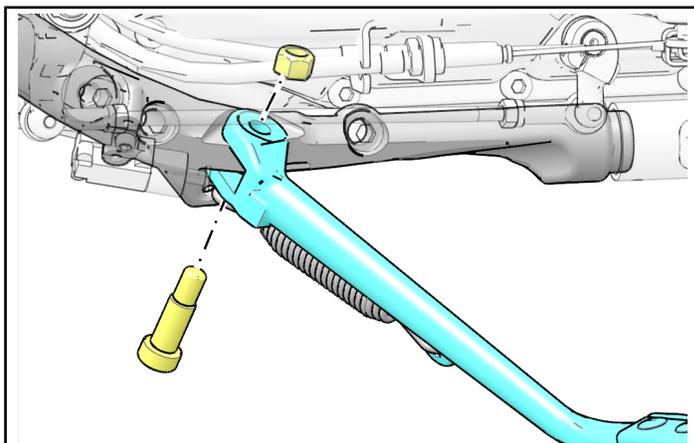
4. Place loose end of spring through hole in frame rail.



5. With sidestand in the retracted position (up) grasp sidestand firmly and, pull stand rearward against spring tension until the mounting flange on the sidestand drops onto the mounting boss on the frame.



6. Swing sidestand to the extended position to align bolt hole and install bolt and nut.



7. Torque to specification and wipe off any excess grease.

TORQUE

Sidestand Pivot Bolt:
37 ft-lbs (50 N·m)

8. Cycle the sidestand to be sure it moves freely, and returns to the fully retracted position.
9. Submit a Service Bulletin Warranty Claim for Indian Motorcycle® I-23-01.