

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle
Recall Campaign: 22V-957
Subject: 2022 Chief Sidestand

PLEASE READ IMMEDIATELY

Indian Motorcycle Company P.O. Box 47700 Medina, MN 55340-9960

VIN: I-23-01 First Name Last Name Address City, State ZIP

### Dear Indian Motorcycle Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that certain 2022 Chief, Chief Bobber, Chief Bobber Darkhorse, Chief Darkhorse, Super Chief, and Super Chief Limited motorcycles fail to conform to Federal Motor Vehicle Safety Standard No. 123, "Motorcycle Controls and Displays". Our records show you have purchased an affected vehicle.

#### The reason for this notice:

There is a potential for the sidestand to not fold rearward and upward if it contacts the ground when the motorcycle is moving forward, increasing the risk of a crash or serious injury.

### What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the sidestand replaced, free of charge. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. This repair should take approximately 18 minutes. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle.

#### What your dealership will do:

To address this concern, Indian Motorcycle has authorized your dealer to replace the sidestand with an improved part.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership.

### What if you are a Lessor?

Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR code, or go to https://www.indianmotorcycle.com/en-us/self-help/.



If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to **www.safercar.gov**.

If you previously paid for repair(s) to your vehicle for this specific condition prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact your Indian Motorcycle Dealer or Indian Motorcycle Owner Connections Department using the contact information above.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

## Indian Motorcycle Company

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to www.polaris.com/en-us/on-road-recalls/.

