

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER								
Safety Recall 97HA	Safety Recall	97HA	What vehicles are included in Safety Recall 97HA?	<table border="1"> <thead> <tr> <th>Country</th> <th>Beginning Model Year</th> <th>Ending Model Year</th> <th>Vehicle</th> </tr> </thead> <tbody> <tr> <td>USA</td> <td>2023</td> <td>2023</td> <td>ID4</td> </tr> </tbody> </table>	Country	Beginning Model Year	Ending Model Year	Vehicle	USA	2023	2023	ID4
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			What is the safety concern for Safety Recall 97HA?	On affected vehicles (rear-wheel drive only), the 12V battery charging cable may contact the steering column shaft, causing the cable insulation to wear through. If this happens, it may result in a short circuit. A short circuit can lead to a loss of motive power while driving which increases the risk of a crash. A short circuit in this case also increases the risk of a vehicle fire.								
			Are there any precautions I should take because my vehicle is part of Safety Recall 97HA?	<p>If the vehicle develops a short circuit due to the recall condition, there will be warning messages in the display advising of low 12V battery charge while driving. In rare cases it is possible that there may be a burning smell, smoke, sparks or fire near the left front of the vehicle.</p> <p>As a precaution, owners of affected vehicles are advised to park outside away from buildings or other structures and other vehicles due to the potential risk of vehicle fire due to this condition.</p> <p>The affected cable is a low voltage cable; therefore there is no risk of a high-voltage electric shock to occupants or servicing technicians.</p>								
			What is the repair for the Safety Recall 97HA?	To address this potential issue, your authorized Volkswagen dealer will inspect the 12V battery charging cable and repair or replace it if necessary.								

			When will the repair for Safety Recall 97HA be available?	Repairs for this recall have begun. Please contact your authorized Volkswagen dealer without delay to schedule this recall repair. To set up an appointment online, please visit www.vw.com/find-a-dealer .	