



IMPORTANT
SAFETY RECALL

January 16th, 2023

«Corporate_name»
«Address»
«City» «ProvState» «Zip_Code»
«Country»

Important Safety Recall 22V952

This notice is sent to you in accordance with the National Traffic and Motor Vehicle safety Act. Lion Electric Company has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2022 Lion6 and Lion8 vehicles.

Description of the defect

We found during axle assembly that the fasteners that hold the suspension alignment rings were not consistently assembled to the required torque on the passenger side, which could lead to the introduction of play in the assembly. These missed adjustment steps could cause premature wear of the suspension and differential components. The suspension could separate from the frame, causing a loss of vehicle control and increasing the risk of a crash.

Corrective measures and precautions

A team of technicians will be dispatched by Lion Electric to properly tighten the bolts on the adjustment rings. Hardware will be replaced as needed.

If an anomaly is detected, you must contact The Lion Electric immediately at this toll-free number: 1 855 546-6706 ext.: 229 and not use the identified vehicle.

Following your report of the defect to Lion Electric, they will contact you shortly to determine the date to perform the service.



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Contact

For any question, do not hesitate to contact the service department at the 1 855 546-6706 ext.: 229.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Customer Support above.

We estimate the time to perform the labour required to correct the defect to be approximately 1 hour.

If you no longer own this vehicle, please contact Lion to provide the new owner's information. Lion will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

After contacting the Lion Electric Company's customer support number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that Lion Electric has failed or is unable to remedy the defect or noncompliance without charge.

Our priority is to always provide you with a product of the highest quality and security levels. We apologize for the inconvenience and would like to thank you for your trust and valuable cooperation.

Guy Lecompte

Guy Lecompte

Senior Product Compliance Manager