

Part 573 Safety Recall Report

22V-948

Manufacturer Name : Shadow Trailer, LLC

Submission Date : MAY 19, 2023

NHTSA Recall No. : 22V-948

Manufacturer Recall No. : 22E021



Manufacturer Information :

Manufacturer Name : Shadow Trailer, LLC

Address : 951 SW 21st Place

Williston FL 32696

Company phone : 352-529-2190

Population :

Number of potentially involved : 12

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2022 SHADOW LIVING QUARTER

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : DOMETIC STOVE, A TOTAL OF 12 STOVES WITH POSSIBLE NOZZLE ISSUES

Production Dates : JUN 20, 2020 - AUG 31, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : POSSIBLE ISSUE WITH NOZZLES WHERE THE LIQUID PROPANE TRAVELS

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : POSSIBLE FLARE UP OF FLAME

Description of the Cause : DOMETIC MANUFACTURING DEFECT

Identification of Any Warning NONE KNOWN
that can Occur :

Involved Components :

Component Name 1 : RECESSED COOKTOP

Component Description : STOVE

Component Part Number : CE99-ZF

Supplier Identification :**Component Manufacturer**

Name : DOMETIC

Address : 5155 VERDANT DRIVE
ELKHART Indiana 46516

Country : United States

Chronology :

NOTIFIED BY DOMETIC OF ISSUE ON 07/20/22 VIA CERTIFIED MAIL. SHADOW TRAILERS HAD NOT RECEIVED ANY WARRANTY CLAIMS, CALLS OR EMAIL CORRESPONDENCE RELATED TO THIS ISSUE PRIOR TO AND AFTER (TO CURRENT DATE) REGARDING THIS NOTICE OF DEFECT. AFTER REVIEWING ALL INTERNAL INFORMATION RELATED TO THIS CAMPAIGN, AND USING THE LIST OF THE 12 STOVES WITH SERIAL NUMBERS PROVIDED TO SHADOW BY DOMETIC CORPORATION, SHADOW TRAILERS INITIATED A RECALL FOR THE STOVES. SHADOW IDENTIFIED THE DEALERS AND THE RETAIL BUYERS USING OUR WARRANTY REGISTRATION PORTAL AND NOTIFIED THE SELLING DEALERS AND CUSTOMERS VIA MAIL, EMAIL AND TELEPHONE. SHADOW PROVIDED THIS LIST TO DOMETIC CORPORATION AND OUTLINED OUR ACTIONS.

Description of Remedy :

Description of Remedy Program : SHADOW OUTLINED THE INSTRUCTIONS FOR REPLACEMENT/REPAIR OF THE STOVES TO DEALERS AND CUSTOMERS PER DOMETIC AND NHTSA PROCEDURES TO INCLUDE: STEP BY STEP INSTRUCTION TO FACILITATE THE REPLACEMENT/REPAIR, IDENTIFYING THE SERIAL/MODEL NUMBERS, CONTACT INFORMATION (PHONE AND EMAIL FOR DOMETIC) AS WELL AS OFFERING ASSISTANCE AS NEEDED.

How Remedy Component Differs from Recalled Component : UNKNOWN

Identify How/When Recall Condition was Corrected in Production : SHADOW HAD NOT INSTALLED THE STOVES IDENTIFIED IN THE CAMPAIGN FOR SEVERAL MONTHS IN ANY PRODUCTION UNITS OTHER THAN THE 12 UNITS IDENTIFIED BY DOMETIC AND HAD NONE OF THE STOVES IN OUR INVENTORY AT THAT TIME OR SINCE.

Recall Schedule :

Description of Recall Schedule : AS SOON AS DATA IS COLLECTED.

Planned Dealer Notification Date : DEC 22, 2022 - JAN 02, 2023

Planned Owner Notification Date : DEC 22, 2022 - JAN 02, 2023

* NR - Not Reported