



New Safety Recall Advanced Communication – ZC5

FCA US LLC (FCA US) has announced a safety recall on certain 2022 Model Year (VF) Ram ProMaster Chassis Cab and Cutaway incomplete vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been shipped with an analog rear view camera in the accessory bag instead of a digital rear view camera. For the suspect vehicles, the analog rear view camera cannot be installed on the vehicles and thus there is no image displayed. If the rear view camera image is unavailable, the driver may be unaware of a person or object behind them, which may increase the risk of a crash or injury without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 states that "...when the vehicle's direction selector is placed in reverse...the rear visibility system must default to the rearview image...".

SERVICE ACTION

FCA US will conduct a voluntary safety recall to supply a digital rear view camera to all affected vehicles. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.