

Part 573 Safety Recall Report

22V-947

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** DEC 22, 2022**NHTSA Recall No. :** 22V-947**Manufacturer Recall No. :** ZC5**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 38

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Ram ProMaster

Vehicle Type :

Body Style : OTHER

Power Train : NR

Descriptive Information : Some 2022 MY Ram ProMaster Chassis Cab and Cutaway incomplete vehicles may have been shipped with an analog rear view camera in the accessory bag instead of a digital rear view camera.

The suspect period began on August 23, 2021, when the 2022 model year production began, and ended on June 24, 2022, when a digital rear view camera was included in the accessory bag.

Similar vehicles not included in the recall population were supplied digital rear view cameras prior to shipment, or were completed by a downstream manufacturer with a rear view camera system not provided in the accessory bag by FCA US LLC ("FCA US").

Production Dates : AUG 23, 2021 - JUN 24, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") 571.111 states that "...when the vehicle's direction selector is placed in reverse...the rear visibility system must default to the rearview image...". For the suspect vehicles, the analog rear view camera cannot be installed on the vehicles and thus there is no image displayed.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : If the rear view camera image is unavailable, the driver may be unaware of a person or object behind them, which may increase the risk of a crash or injury without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : Dealers and upfitters cannot install the rear view camera.

Involved Components :

Component Name 1 : Rear View Camera

Component Description : Rear View Camera

Component Part Number : 68531528AB

Supplier Identification :

Component Manufacturer

Name : MAGNA ELECTRONICS

Address : 521 Newpark Blvd
Newmarket Foreign States L3Y 4X7

Country : Canada

Chronology :

- On June 30, 2022, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue related to an incorrect rear view camera being shipped in the accessory bag for certain 2022 MY Ram ProMaster Chassis Cab and Cutaway incomplete vehicles.
- From July 2022, through December 2022, FCA US TSRC met with FCA US Engineering, Vehicle Manufacturing, and Fleet Sales & Logistics to review the issue and understand the affected components and failure mode, and to determine the suspect population.
- On August 9, 2022, the FCA US TSRC organization opened an investigation based on information that the rear view camera provided in some accessory bags cannot be installed on the vehicles and thus there is no image displayed.
- On December 7, 2022, the FCA US TSRC organization recognized there exists a population of vehicles shipped with an incorrect rear view camera due to a vehicle assembly plant error, potentially not in compliance with

FMVSS No. 111.

- On December 15, 2022, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to supply a digital rear view camera to all affected vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an assembly issue where an incorrect camera was supplied. The remedy component will be a digital rear view camera.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **12/22/2022: FCA US will notify dealers and begin notifying owners on or about 02/10/2023.

Planned Dealer Notification Date : FEB 10, 2023 - FEB 10, 2023

Planned Owner Notification Date : FEB 10, 2023 - FEB 10, 2023

* NR - Not Reported