



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 22V-941
Hyundai Recall Number: 239

IMPORTANT SAFETY RECALL

Electric Power Control Unit

This notice applies to your 2021 Hyundai Kona EV vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

This is an important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is available.**
- To stay up to date about this safety recall or for more information, you can visit:

www.hyundaiusa.com/campaign239

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain **2021 Model Year Kona EV vehicles**. To ensure the safety of its vehicles for Hyundai customers, we are initiating Safety Recall 239 to repair a condition involving the Electric Power Control Unit (“EPCU”) in these vehicles in the U.S. Our records indicate that your vehicle is affected by this recall.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai’s recall implementation plan. We are currently preparing to implement the safety recall remedy which, when available, will be performed at **no cost** to you. We will send you another notification when the remedy is available.

What is the problem?

The Electric Power Control Unit (“EPCU”) may have been improperly sealed, causing an internal coolant leak and contamination of the EPCU main controller. Contamination of the EPCU controller could result in triggering of the vehicle’s limited mobility “fail safe” drive mode and a sudden loss of drive power or vehicle stall, which could increase the risk of a crash.

What should you do in the interim?

We appreciate your patience. Hyundai is currently preparing to implement the recall remedy. You will receive a second notification letter when the remedy is available. If you have further questions regarding this recall or notice, you can reach out to Hyundai Motor America by calling **1-855-371-9460**. For updated information regarding this recall, please visit:

www.hyundaiusa.com/campaign239

Additional information

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

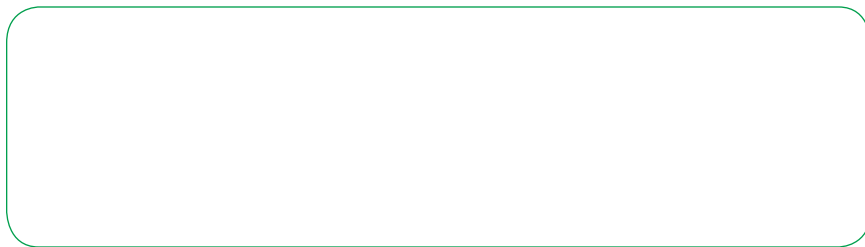
Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Looking for more information about this Safety Recall?

To learn more about this safety recall, including remedy repair status and other commonly asked questions, please visit:

www.hyundaiusa.com/campaign239

Need to update ownership?

For changes to your name, address, or contact information, please update that information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

No longer own this vehicle?

If you no longer own this vehicle and know the new owner, please refer them to the above URL. However, if you do not know the new owner, no further action by you is required.

QR codes for easy access

You can easily connect with Hyundai Motor America via webpage or phone call by pointing your smartphone camera (or QR code reader app) at the QR code(s) below. Then select the link that will be displayed on your phone.

Updated Recall Information:



Update Vehicle Ownership:



To Call Hyundai:

