



Web version

##SMFMT_PROPERCASE[\customer_first_name]##,

A Safety Recall has been issued on your
##model_year##
##SMFMT_PROPERCASE[\model_short_name]##'s
Electric Power Control Unit.

Recall ##campaign_number## Remedy is Available

This notice applies to your vehicle,
VIN: ##VIN##

————— **What will Hyundai do?** —————

Your Hyundai dealer will inspect the Electric Power Control Unit (EPCU) and replace it, if necessary. This procedure will be performed at
NO CHARGE.

To ensure your safety and the quality of your vehicle, **please schedule an appointment with a Hyundai dealer as soon as possible to complete the remedy procedure.**

[Schedule appointment](#)

————— **What is the problem?** —————

The EPCU may have been improperly sealed, causing an internal coolant leak and contamination of the EPCU main controller. Contamination of the EPCU controller could result in triggering of the vehicle's limited mobility "fail safe" drive mode and a sudden loss of drive power or vehicle stall.

A loss of power while driving could increase the risk of a crash.

Our records indicate that your vehicle is affected.

Additional Information

For more information about this critical recall including affected vehicles or frequently asked questions, you may view [Hyundai's official campaign page](#) or visit the [NHTSA website](#).

If you require further assistance, including info on reimbursement or updating ownership, please visit the [Hyundai Consumer Assistance Center](#) or by calling the Hyundai Motor America Virtual Assistant at [1-855-371-9460](tel:1-855-371-9460).

To better assist you during your call please have the last 8 characters of your VIN ready to enter when prompted.

Last 8 Characters: **##last_8_vin##**



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You are receiving this notice because our records indicate that you own or lease the vehicle identified by the VIN on this notice.

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