



PETERBILT MOTORS COMPANY
 A **PACCAR** COMPANY
 1700 WOODBROOK STREET
 DENTON, TEXAS 76205-7864
 940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



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-22PBL

RECALL NOTICE

Recall Notice: 22PBL

IMPORTANT SAFETY RECALL

Subject: Safety Recall: 22PBL - M320_520 HMX Tracking Rod Bracket
NHTSA: #22V939
EXPIRATION DATE: NONE

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain 2015 - 2022 Model Year 320 and 520 vehicles built during 01/01/2014 through 11/30/2022 and equipped with a HAULMAAX/EX suspension. Certain tracking rod brackets in refuse operations may detach from the axle without warning. This can cause the axle to lose its primary lateral stability, which may increase the risk of a crash.

What is the problem?	Certain tracking rod brackets in refuse operations may detach from the axle.
What will your dealer do?	Inspect and repair of tracking rod bracket if the weld is found to be cracked. Also, the tracking rod bracket will be reinforced during the repair process.
What should you do?	Contact your Peterbilt dealer to schedule an appointment for repair.

Peterbilt Motors Company has initiated this recall to remedy the issue at no charge to you. Your dealer will inspect and repair the tracking rod bracket if the weld is found to be cracked. Also, the tracking rod bracket will be reinforced during the repair process. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 6 hours of labor depending on dealer scheduling.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Experience Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 22PBL and are owned by [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]