

IMPORTANT SAFETY RECALL

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (855) 853-9454

This notice applies to your vehicle, VIN: [REDACTED]
Replace Rear Axle
MBUSA ID: 2023040001, NHTSA Recall ID: 22V937

May, 2023

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

- A remedy is available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz dealership as soon as possible.
- **STOP DRIVE – vehicle may be towed to an authorized dealer and a loaner vehicle can be provided, if available.**
- This repair will be provided free of charge.

Dear Mercedes-Benz Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain model year (“MY”) 2022 AMG G63 4x4 squared vehicles. **Our records indicate that your vehicle is included in the affected population.**



What is the issue?

The rear axle differential housing might crack. This might lead to differential oil leaking onto the roadway which could increase the risk of a crash for following vehicular traffic. Furthermore, the rear axle differential housing could break, which could lead to a loss of rear wheel control and/or a loss of drive power without warning, which could increase the risk of a crash or injury.

Your vehicle is not safe to drive until a repair is performed. Please stop driving your vehicle immediately! If necessary, the vehicle can be towed, free of charge to an authorized Mercedes-Benz dealership and a loaner vehicle can be provided, if available.

What will your Mercedes-Benz Dealership do?

An authorized Mercedes-Benz dealership will replace the rear axle differential. **This vehicle repair will be provided at no cost to you.** While the minimum repair time can be 10 hours, your dealership can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, the authorized Mercedes-Benz dealership will check for other repair measures that might be applicable to your vehicle, which may increase the required working time. You will not be charged for other service or repairs unless so requested.



Steps to take.

- Find your nearest authorized Mercedes-Benz dealership at mbusa.com/recall to schedule your recall repair.
- Please mention you are scheduling an appointment for Mercedes-Benz Recall Campaign **2023040001**.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.



We apologize for any inconvenience this may have caused and look forward to taking care of this important safety recall immediately.

Sincerely,
Mercedes-Benz USA

Don't wait. Find an authorized Mercedes-Benz dealership near you at mbusa.com/recall and schedule the recall repair right away.



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What if I no longer own or drive the vehicle or would like to update my contact information?
In the event you need to update your contact information or have updates concerning the vehicle, please visit mbusa.com/recalls (or scan the QR Code to the left), use the VIN recall lookup tool and complete the "Recall Contact Information" section on the website. If possible, please provide any contact information of the current owner/driver so we can contact them.

Additional Information for Owners:

A VIN-based recall lookup tool is available at mbusa.com/recalls, which can be used to check whether a vehicle has been subject to a safety recall, or had the remedy performed. Should you have any questions or encounter any difficulty regarding this Recall Campaign, please contact an authorized Mercedes-Benz dealership.

Should an authorized Mercedes-Benz dealership be unable to address your concerns please contact us at **1-(855) 853-9454**. We are always happy to hear from you.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

If an authorized Mercedes-Benz dealership for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, Pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

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at mbusa.com/recall and schedule the recall repair right away.

