

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign - Initial Notification – STOP DRIVE Check and Replace Rear Axle differential MY22 AMG G63 4x4 squared (463 platform)	DATE: December 20, 2022

URGENT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

URGENT STOP DRIVE NOTIFICATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification			December 20, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	Check and Replace Rear Axle differential
TBA	22V937	22P2197530	
<p>This is to notify you of a new STOP DRIVE Recall Campaign to check and replace the rear axle differential on 278 Model Year (“MY”) 2022 AMG G63 4x4 squared (463 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on December 20, 2022.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2022 AMG G63 4x4 squared (463 platform) vehicles, the rear axle differential housing might not meet the strength requirements. Cracks in the rear axle differential housing might occur during vehicle operation, which may lead to differential oil leaking onto the roadway. In this case, a risk of a crash for following vehicle traffic may be increased. Further, fracturing of the housing cannot be ruled out and could lead to an interruption of the power differential on the rear axle, in which a loss of wheel guidance and a loss of propulsion without warning cannot be ruled out. In this case, the risk of a crash or injury could be increased.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check and, if necessary, replace the rear axle of the affected vehicles. Until the inspection/remedy is completed, affected vehicle owners will be instructed by the MBUSA Customer Assistance Center (CAC) to stop driving their vehicles and will assist to make arrangements with their preferred authorized Mercedes-Benz dealer to have the vehicle towed for inspection. Towing and loaner vehicles, where available, will be offered at no cost to the customer.</p>		
Parts	<p>Remedy is not available at this time.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2022		
Vehicle Model	AMG G63 4x4 squared		
Vehicle Populations			
Total Recall Population	278		
Total Vehicles in Dealer Inventory	141		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY22 AMG G63 4x4 squared (463 platform) vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Until the inspection/remedy is completed, affected vehicle owners will be instructed by the MBUSA Customer Assistance Center (CAC) to stop driving their vehicles and will assist to make arrangements with their preferred authorized Mercedes-Benz dealer to have the vehicle towed for inspection.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>Affected vehicle owners will be instructed by the MBUSA Customer Assistance Center (CAC) starting as early as December 19th to stop driving their vehicles. Formal customer notification letters will subsequently be sent as soon as they are available. Official owner notifications will be sent following NHTSA approval of the customer notification letter before February 14, 2023.</p>		
AOMS/SOMS	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

