

**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

Safety Recall:
NHTSA 22V-933/Transport Canada 2022-717

Safety Advisory:
January 30, 2023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect that relates to motor vehicle safety exists in certain model year 2022-2023 Interstate 24X motorhome. As a result, Airstream is conducting a safety recall.

***Reason for
this recall***

Airstream, Inc. (Airstream) is recalling certain 2022-2023 Interstate 24X motorhomes. The fasteners holding the overhead galley cabinet in place may fail in transit which would allow the overhead galley cabinet to separate from the interior wall of the vehicle. If the galley cabinet separates from the wall and would fall while the motorhome is in transit, there is increased risk of a crash, personal injury and/or property damage.

***What we
will do***

Dealers will be instructed to install additional screw type fasteners to increase support. This will be done at no cost to the you. This repair will take approximately .3 hrs.

***What we need
you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the repair performed on your vehicle. If you have any questions concerning this recall or if you need any assistance, please contact the Airstream Customer Service Department by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, or by phone at 877-596-6111 Ext. 7401

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied that we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

