

# Part 573 Safety Recall Report

# 22V-933

**Manufacturer Name :** Airstream, Inc.

**Submission Date :** JAN 03, 2023

**NHTSA Recall No. :** 22V-933

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Airstream, Inc.

**Address :** 419 West Pike Street  
PO Box 629 Jackson Center OH  
45334-0629

**Company phone :** 937-596-6111

## Population :

**Number of potentially involved :** 200

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2022-2023 Airstream Interstate 24X

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** VAN

**Power Train :** DIESEL

**Descriptive Information :** To determine the recall population we researched claim data for all Interstate 24X motorhomes and all occurrences relating to what took place. Based on the information, and severity of the occurrences we were able to determine the population affecting the model years 2022-2023 Interstate 24X motorhomes.

**Production Dates :** APR 12, 2021 - DEC 08, 2022

**VIN Range 1 : Begin :** 1B9GUWH29NJ307705 **End :** 1B9GUWH22PJ310982  Not sequential

## Description of Defect :

**Description of the Defect :** On certain MY 2022-2023 Airstream Interstate 24X motorhomes, The fasteners holding the overhead galley cabinet in place may fail in transit which allows the overhead galley cabinet to separate from the interior wall of the vehicle.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the galley cabinet separates from the wall and falls while the motorhome is in transit, there is increased risk of a crash, personal injury and/or property damage.

**Description of the Cause :** The fasteners originally specified were not adequate to support the cabinet in place.

**Identification of Any Warning that can Occur :** There will be a noticeable gap below the overhead cabinet where it meets the wall.

## Involved Components :

Component Name 1 : Galley Cabinet

Component Description : Overhead Galley Cabinet

Component Part Number : 969472

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

11/29/22 - Airstream was notified about an occurrence regarding a galley cabinet that had fallen off the wall of an Interstate 24X while in transit. 11/30/2022 - We ran a report dating back to the beginning of the production of the Interstate 24X model to present which revealed additional occurrences of galley cabinet separation. The report identified 6 claims that involved galley cabinet separation with claim dates between 7/6/22-11/28/22. 12/8/2022 - The Safety Committee convened to discuss the cabinet separation issue. The committee determined they need further information and needed to continue the investigation. 12/13/2022 - The Safety Committee re-convened and determined a safety recall is necessary. To date, Airstream is not aware of any accidents, or injuries caused by this safety defect.

## Description of Remedy :

Description of Remedy Program : Dealers will be instructed to install additional screw type fasteners to increase support. This will be done at no cost to the owner. The owner may also be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence.

How Remedy Component Differs from Recalled Component : There is not a distinguishable difference in the appearance of the overhead galley cabinet. The date of manufacture on the Federal Certification Label would be the way to determine if the galley cabinet has been correctly secured to the wall. Any unit manufactured after 12/8/2022 would have a properly secured cabinet.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected when production implemented a process for installing additional screw fasteners during the installation process.

**Recall Schedule :**

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.

Planned Dealer Notification Date : FEB 13, 2023 - FEB 13, 2023

Planned Owner Notification Date : FEB 13, 2023 - FEB 13, 2023

\* NR - Not Reported