

Important Safety Recall

Recall Number: NHTSA 22V-932/Transport Canada 2022-718

Product Line: Model Year 2017-2022 Basecamp 16' & Model Year 2021-2022 Basecamp 20'

Subject: Entry Door Window

Airstream has determined that the main door glass can come loose from the metal frame on certain 2017-2022 Basecamp 16' & 2021-2022 Basecamp 20' travel trailers. The adhesive bond between the glass and metal frame of the entry door window may fail which would allow the glass to separate from the window frame. If this occurs, the glass could become a projectile, increasing the risk of a crash, personal injury and/or property damage.

Operation codes & Labor rates:

Option 1: **TCSBR8908100** - Inspection/Door Header Trim Installation = .50 hrs.

Option 2: **TCSBR8909100** - Inspection/Window Replacement/Install Door Header Trim = 2.5 hrs.

RANGE OF VEHICLES INVOLVED:

2017-2022 Airstream Basecamp 16' & 2021-2022 Basecamp 20' built between **September 29, 2017 - July 23, 2021**

Serial number range: **203004 - 206288**

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin. **(A detailed list of the affected (1992) units is available on AIRHUB)**

Please contact the Airstream Customer Service office at 937-596-6111 ext. 7401 if parts are needed and they will be sent at no charge.

Equipment needed:

Cordless Drill/Screw Driver

#40 Drill Bit

Caulking Gun

Plastic Scraper

Metal Scraper

Wire to separate the glass from the frame

Parts Needed:

204166 Door header trim 1 ea.

114070 J trim extrusion 25 1/4"

345418 #6x3/4 stainless steel screws 9 ea.

Parts needed if the glass is loose:

195467-18 Lords adhesive

365367 Gasket

372282 Main door glass for 16' **"only if the glass breaks during removal"**

372308 Main door glass for 20' **"only if the glass breaks during removal"**

The main door glass will need to be checked to see if the sealant is loose. And also a plastic trim piece will need to be added to the top of the door.

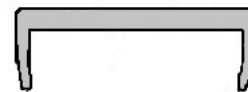


If the door has the metal trim at the top of the door clamping the glass to the frame, the only thing that needs to be done is checking to see if the glass is loose.



There are two styles of aluminum caps that could be on the top of the door. Both are approved and pass the inspection.

This trim will not have the rubber cap.

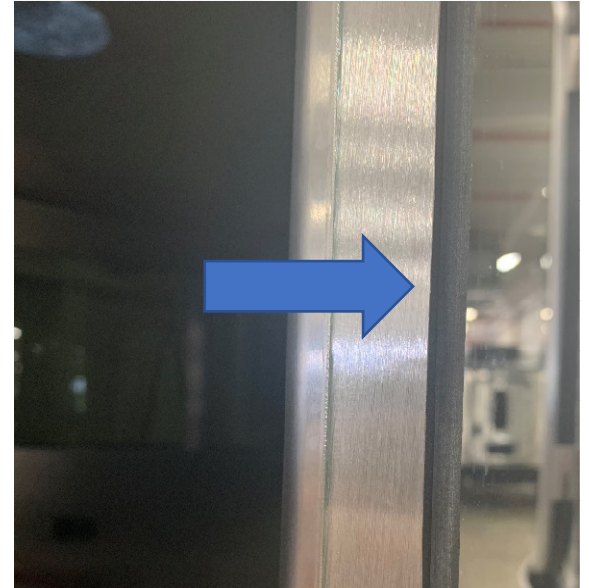


This J trim will be under the rubber cap



If the door does not have a metal cap or J trim under the rubber cap you will need to install the J trim.

Start by opening the door and push on the glass from the inside around the interior frame. push it outward from the inside of the door and observing the seal around the entire glass surface. Also make sure the adhesion between the tape/adhesive and glass as well as the gasket adhesive to the glass are being maintained. Watch the side and top of the door frame where the glass meets the frame to see if glass is separating from the frame.



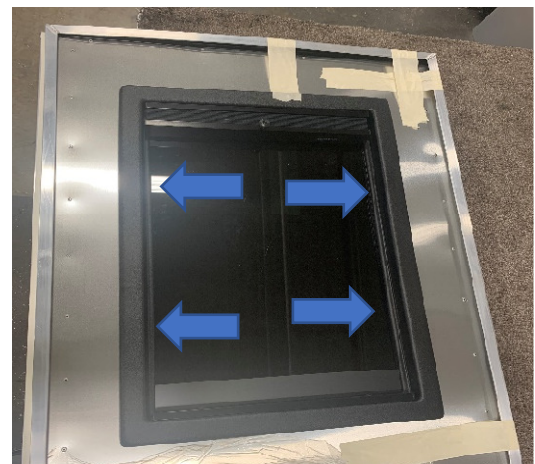
If the glass is loose, you will need to remove the glass and re-attach the glass to the frame. If the glass is not loose, you will only need to install the door header to the top of the door trim.

Installation instructions for the door header trim are available on the last page of this how-to.

If the glass is loose:

The glass has adhesive on all 4 sides that adhere it to the door frame.

Remove the plastic glass trim and blind by drilling out the rivets with #30 drill bit.



After the glass trim is removed drill out the interior skin of the door with a #30 drill bit and remove the skin.

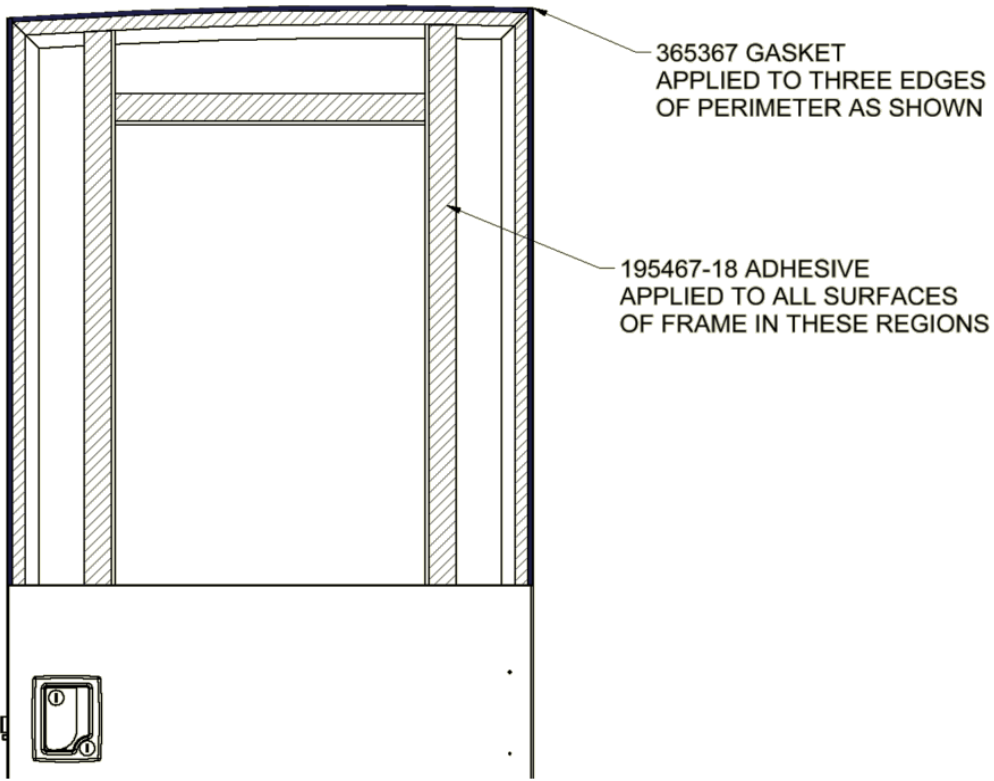


Use a plastic scraping tool or wire and work it between the glass and the frame to completely release the glass.



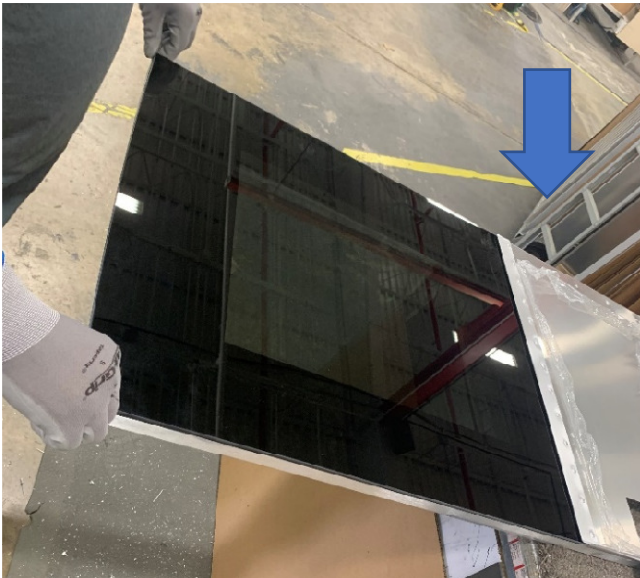
Clean all of the old adhesive off of the frame and glass, and be careful not to scratch the glass. A metal scraper can be used to get the sealant off of the frame. Surfaces should be free of grease, dirt, and other contaminants. Wipe the frame surface clean with alcohol.





Clamp the glass in place for at least 30 minutes, and tight enough to compress the rubber gasket. Adhesive fully cures in 24 hours. Handling time is 3-5 minutes. (Note) cleanup of wet adhesive should be done with a solvent, do not use alcohol.

Slide the edge of the glass to the bottom of the track and line up the sides before laying it down on the frame.



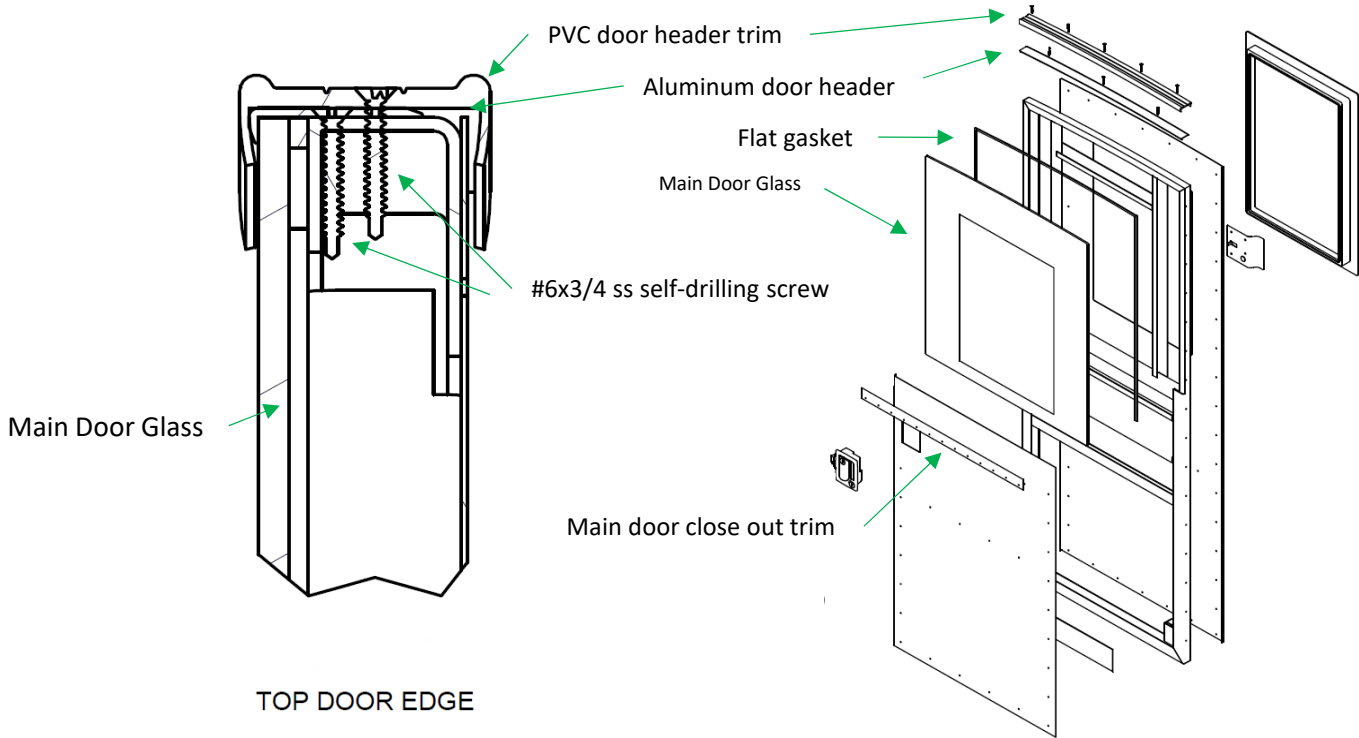
Clamp the sides and the top of the glass to the frame. Only clamp tight enough to hold the glass against the gasket so the gasket is 1/16" thick.



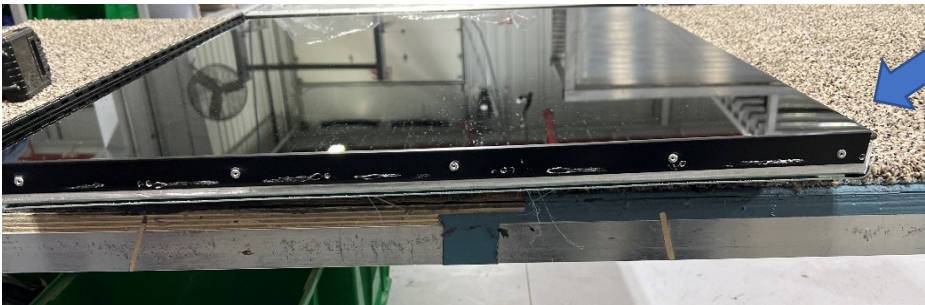
Re-install the inside skin and the glass closeout and shade.

Installing of the door header trim:

If the glass was not loose or after you have re attached the glass the door header will need to be installed. If the rubber header was installed remove it to install the J trim underneath.



Install the J trim so the lip overlaps the glass on the out side of the door. Use a #40 drill bit and predrill holes through the J trim into the door frame. Install 6 #6 x 3/4 Stainless steel screws (part number 345418) into the predrilled holes.



Use a #40 drill bit and predrill holes through the header into the door frame. Install 6 #6 x 3/4 Stainless steel screws (part number 345418) into the predrilled holes.

Door header trim part number 204166

