

**RECREATIONAL VEHICLE SAFETY  
RECALL NOTICE**

Safety Recall:  
NHTSA 22V-932/Transport Canada 2022-718

Safety Advisory:  
February 9, 2023

**IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»

«Street»

«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect that relates to motor vehicle safety exists in certain model year 2017-2022 Basecamp 16' & model year 2021-2022 Basecamp 20' travel trailers. As a result, Airstream is conducting a safety recall.

***Reason for  
this recall***

Airstream, Inc. (Airstream) is recalling certain 2017-2022 Basecamp 16' & 2021-2022 Basecamp 20' travel trailers. The adhesive bond between the glass and metal frame of the entry door window may fail which would allow the glass to separate from the window frame. If this occurs, the glass could become a projectile, increasing the risk of a crash, personal injury and/or property damage.

***What we  
will do***

An inspection of the entry door window glass will occur. If the glass passes the inspection, and the proper trim fasteners are installed, then no further action needed. If the glass does not pass the inspection, or the proper fasteners are not installed on the top of the door, the items will be replaced. This will be done at no cost to the customer. This repair will take approximately .5 to 2.5 hrs.

***What we need  
you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the inspection performed on your vehicle. If you have any questions concerning this recall or if you need any assistance, please contact the **Airstream Customer Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at 877-596-6111 ext. 7491.

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Airstream**



Rick March  
General Manager of Airstream Customer Support Group  
cc: National Highway Traffic Safety Administration (NHTSA)

