



419 W. Pike St., Jackson Center, OH 45334

## **IMPORTANT SAFETY RECALL**

### **Airstream Basecamp Travel Trailer NHTSA 22V-932/Transport Canada 2022-718**

**Date:** 1/6/2023

**TO:** Airstream Dealer

#### **PROBLEM:**

Airstream has determined that the main door glass can come loose from the metal frame on certain model year 2017-2022 Basecamp 16' & model year 2021-2022 Basecamp 20' travel trailers. The adhesive bond between the glass and metal frame of the entry door window may fail which would allow the glass to separate from the window frame. If this occurs, the glass could become a projectile, increasing the risk of a crash, personal injury and/or property damage.

#### **RANGE OF VEHICLES INVOLVED:**

2017-2022 Basecamp 16' & 2021-2022 Basecamp 20' travel trailers built between

**September 29, 2017 – July 23, 2021**

Serial Number Range: **203004 - 206288**

**Note:** Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this recall. (A detailed list of the affected (1,992) units is available on AIRHUB)

#### **Operation Code & Flat Rates:**

The time allowed for this repair is as follows:

Option 1: TCSBR8908100 - Inspection/Door Header Trim Installation = .50 hrs.

Option 2: TCSBR8909100 - Inspection/Window Replacement/Install Door Header Trim = 2.5hrs

#### **WARRANTY REIMBURSEMENT:**

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is .50 hrs.

#### **SERVICE ACTION:**

Inspection of the main door glass. If the main door glass is loose the glass will need to be removed, the metal frame cleaned, prepped, adhesive applied, and glass reinstalled. Also, a piece plastic trim will need to be installed to the top of the door.



Please contact the **Airstream Warranty Department at 877-596-6111 Ext. 7491** to order the necessary parts to complete the recall remedy. These will be sent at no charge.

**Notice:**

**Per CFR § 577.13(b) - Notification to dealers and distributors.** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



**Rick March**

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 22V-932  
Transport Canada 2022-718