

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6363
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 9, 2022

Subject: Stop Delivery Order: GM Reference Number N222388910

Models: 2023 Chevrolet Equinox
2023 GMC Terrain

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2023 model year Chevrolet Equinox and GMC Terrain vehicles which are in the attached VIN file and in new vehicle inventory. GM has made a safety recall decision that impacts these vehicles. The GM reference number is N222388910. GM will provide dealers with additional information in the coming days.

The subject vehicles cannot be delivered or sold until further notice.

Until further instructions are received, new vehicles subject to this stop delivery order must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated as "Stop Delivery – Await Communication" and Status as "Incomplete, Remedy Not Available" on December 9, 2022. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

END OF MESSAGE
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