



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 19, 2022

Vincent D'Auria  
Polestar Automotive USA, Inc.  
270 Three Point Drive  
Ridgeville, SC 29485

NEF-107SS  
22V-926

**Subject:** High-Voltage Battery May Overheat

Dear Vincent D'Auria:

This letter serves to acknowledge Polestar Automotive USA, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

POLESTAR/POLESTAR 1/2020-2021

**Mfr's Report Date:** December 14, 2022

**NHTSA Campaign Number:** 22V-926

**Components:**

ELECTRICAL SYSTEM:12V/24V/48V BATTERY

**Potential Number of Units Affected:** 66

**Problem Description:**

Polestar Automotive USA, Inc. (Polestar) is recalling certain 2020-2021 Polestar 1 vehicles. Defective battery cells may cause the high-voltage battery to overheat when fully charged.

**Consequence:**

The high-voltage battery overheating increases the risk of a fire.

**Remedy:**

Dealers will replace the high-voltage battery, free of charge. Remedy parts are expected to become ready by June 2023. As an interim repair, owners will need to take their vehicle to a dealership for a software update. Owners may contact Polestar customer service at 1-800-806-2504. Polestar's number for this recall is R10202.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



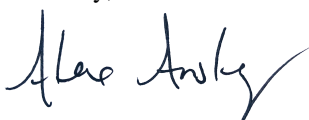
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Polestar Automotive USA, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement