

## **Frequently Asked Questions (FAQs) for Safety Recall N222380601 Front Impact Bar Partially Welded**

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety Recall identified above.

**Q1) Which vehicles are involved?**

**A1)** General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2022-2023 model year Chevrolet Malibu vehicles.

**Q2) What is the issue or condition?**

**A2)** These vehicles may have a condition in which the front impact bar, a structural portion of the vehicle frame, may be improperly welded to the front frame rail. This defect may be present on the right-hand and/or left-hand side of the vehicle.

**Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?**

**A3)** None.

**Q4) What is the remedy/repair?**

**A4)** Dealers will inspect the right-hand and left-hand side of the vehicle's motor rail for an incomplete weld. If the condition is found, the vehicle will be repurchased by GM.

**Q5) What is the safety risk? Is the vehicle safe to drive?**

**A5)** If the front impact bar is improperly welded, front crash sensors may not perform as designed which may undermine occupant protection performance and increase the risk of injury in a frontal crash.

**Q6) Does the customer have to pay for this remedy/repair?**

**A6)** No, this inspection/repair will be done at **no cost** to the customer.

**Q7) Is the remedy/repair available now?**

**A7)** Yes, please see the attached bulletin for details.

**Q8) What should customers do until recall repairs can be completed? Are there any special instructions?**

**A8)** If special instructions are provided, they will be included in the notification letters to customers.

**Q9) How can customers check to see if their vehicle is involved in this field action?**

**A9)** Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

**Q10) If customers are concerned, can they get a rental car or courtesy transportation?**

**A10)** Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.