



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 16, 2022

Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107DR
22V-921

Subject: Loose Retaining Ring May Cause Dislodged Air Strut

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/TAYCAN/2021
PORSCHE/TAYCAN 4S/2021

Mfr's Report Date: December 13, 2022

NHTSA Campaign Number: 22V-921

Components:

SUSPENSION:FRONT:MACPHERSON STRUT

Potential Number of Units Affected: 28

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2021 Taycan, Taycan 4S, Taycan Turbo S, Taycan 4 Cross Turismo, and Taycan 4S Cross Turismo vehicles. A retaining ring on top of the suspension strut may come loose, resulting in a dislodged strut and air loss from the strut spring.

Consequence:

An air suspension strut failure may cause a loss of vehicle handling and control, increasing the risk of a crash.

Remedy:

Dealers will inspect the suspension strut and replace it, if necessary, free of charge. Owner notification letters are expected to be mailed February 10, 2023. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is ANB8.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement