IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s), see enclosed VIN list.

February 2023 FL962 Interim Recall Notice NHTSA #22V-919 Subject: Tire and Wheel Combination Conformance

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that certain 2019-2023 Freightliner 114SD, 122SD, Business Class M2, Cascadia and Western Star 4700, 4900 vehicles fail to conform to the Federal Motor Vehicle Safety Standard No. 120, "Wheels and Rims-Other than Passenger Cars." See below for additional detail on vehicle applicability:

| Make | Model | Model Yr. Start | Model Yr. End | Prod. Start Date | Prod. End Date |
|--------------|-------------------|-----------------|---------------|-------------------|-------------------|
| Freightliner | 114SD | 2020 | 2023 | July 30, 2019 | June 6, 2022 |
| Freightliner | 122SD | 2023 | 2023 | May 3, 2022 | May 3, 2022 |
| Freightliner | Business Class M2 | 2019 | 2023 | October 30, 2018 | February 9, 2022 |
| Freightliner | Cascadia | 2021 | 2021 | November 14, 2020 | December 21, 2020 |
| Western Star | 4700 | 2020 | 2020 | February 9, 2019 | February 9, 2019 |
| Western Star | 4900 | 2019 | 2022 | November 8, 2018 | July 13, 2021 |

On the affected vehicles, the tire/rim combination are not compatible. Failure to conform to FMVSS 120 increases the risk of improper tire performance and ultimately a crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Truck is currently validating the final repair and securing replacement parts. **There is no action for you to take at this time**.

A second notice will inform you when the final, free remedy is available. **When you receive the second notice**, please contact your authorized Daimler Truck North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to http://www.nhtsa.gov.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT Enclosure

Daimler Truck North America LLC

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Truck North America LLC dealer.

Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter