

May 2023
FL962A-S
NHTSA #22V-919
Transport Canada #2022-715

Subject: Tire and Wheel Combination Conformance

Models Affected: Specific model years 2019-2023 Freightliner 108SD, 114SD, 122SD, Business Class M2, and Cascadia; and Western Star 4700 and 4900 vehicles manufactured June 14, 2018, through June 6, 2022.

General Information

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above.

On the affected vehicles, the tire/rim combination installed during manufacturing are not compatible with each other, which can result in reduced tire performance, increasing the risk of a crash.

A Daimler Truck North America authorized service facility will replace suspect tire/rim combinations with tires approved for this tire/rim combination. The Recall will take approximately four hours and will be performed free of charge.

There are approximately 65 vehicles involved in this campaign.

Additional Repairs

Dealers must complete all outstanding Recall and Field Service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

Replacement Parts

Replacement parts are now available and can be obtained by ordering the kit and/or part number(s) listed below from your facing Parts Distribution Center.

If our records show your dealership has ordered any vehicle(s) involved in campaign number FL962, a list of the customers and vehicle identification numbers will be available on DTNA Portal. Please refer to this list when ordering parts for this recall.

IMPORTANT: Please see Certification Label Ordering Instructions below the following parts table, to order the certification label.

Table 1 - Replacement Parts for FL962

Campaign Number	Part Description	Part Number	Tire Size	Qty.
FL962A-S	Certification Label	24-01810-001	N/A	1 ea
FL962A	WHEEL-HP A 225X 900 694 10 .95	ALU89U641	N/A	2 ea
	Conti Eco Plus HS3 Load Rating J Front Tire /Steer position	CNLJ295225EPHS3	295/60R22.5	

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Campaign Number	Part Description	Part Number	Tire Size	Qty.
FL962B	WHEEL-HP A 225X 900 694 10 .95	ALU89U641	N/A	2 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962C	WHEEL-HP A 225X 900 694 10 .95	ALU89U641DB	N/A	2 ea
	Conti Eco Plus HS3 Load Rating J Front Tire /Steer position	CNLJ295225EPHS3	295/60R22.5	
FL962D	WHEEL-HP A 225X 900 694 10 .95	ALU89U641DB	N/A	2 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962E	WHEEL-HP A 225X 900 694 10 .95	ALU89U647	N/A	2 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962F	WHEEL-WHLHP A 225X 900 700 SP 10 .98	ACC29300PKWHT21	N/A	2 ea
	VLV STM,5/8 438 213 26 573E17	13-10351-004	N/A	
	WHEEL-WHLHP A 225X 900 700 SP 10 .98	ACC29300PKWHT21	N/A	4 ea
	VLV STM,5/8 438 213 26 573E17	13-10351-004	N/A	
	X Multi D	MCHJ295225XMD	295/60R22.5	
FL962G	WHEEL-WHLHP A 225X 900 700 SP 10 .98	ACC41730SP	N/A	2 ea
	WHEEL-WHLHP A 225X 900 700 SP 10 .98	ACC41730SP	N/A	4 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962H	WHEEL-HP A 225X 900 694 10 .95	ALU89U642	N/A	2 ea
	WHLHP S 225X 900 700	ACC29300PKWHT21	N/A	4 ea
	VLV STM,5/8 438 213 26 573E17	13-10351-004	N/A	
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962I	WHEEL-HP A 225X 900 694 10 .95	ALU89U642	N/A	2 ea
	WHEEL-WHLHP A 225X 900 700 BT 10 .98	ALU89U647	N/A	4 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962J	WHEEL-HP A 225X 900 694 10 .95	ALU89U642	N/A	2 ea
	WHEEL-WHLHP A 225X 900 700 BT 10 .98	ALU89U647	N/A	4 ea
	X Multi D	MCHJ295225XMD	295/60R22.5	
FL962K	WHEEL-HP A 225X 900 694 10 .95	ALU89U642DB	N/A	2 ea
	WHEEL-WHLHP A 225X 900 700 BT 10 .98	ALU89U647	N/A	4 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962L	WHEEL-HP A 225X 900 694 10 .95	ALU89U641	N/A	2 ea
	WHEEL-HP A 225X 900 694 10 .95	ALU 89U642	N/A	
	WHEEL-HP A 225X 900 694 10 .95	ALU 89U647	N/A	6 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962M	WHEEL-HP A 225X 900 694 10 .95	ALU89U641	N/A	2 ea
	WHEEL-HP A 225X 900 694 10 .95	ALU 89U642	N/A	
	WHEEL-HP A 225X 900 694 10 .95	ALU 89U647	N/A	6 ea
	X Multi D	MCHJ295225XMD	295/60R22.5	
FL962N	WHLHP S 225X 900 700W 5 .58	HWI 10047W	N/A	6 ea
	VLV STM,5/8 438 213 26 573E17	13-10351-002	N/A	
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962O	WHLHP S 225X 900 700	ACC29300PKWHT21	N/A	8 ea
	VLV STM,5/8 438 213 26 573E17	13-10351-004	N/A	
	X Multi D	MCHJ295225XMD	295/60R22.5	
FL962P	WHEEL-WHLHP A 225X 900 700 BT 10 .98	ACC41730XP	N/A	4 ea
	WHEEL-WHLHP A 225X 900 700 SP 10 .98	ACC41730SP	N/A	8 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	

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Campaign Number	Part Description	Part Number	Tire Size	Qty.
FL962Q	WHEEL-WHLHP A 225X 900 700 BT 10 .98	ACC41730XP	N/A	8 ea
	X Line Energy Z	MCHJ295225XLEZ	295/60R22.5	
FL962R	WHEEL-HP A 225X 900 694 10 .95	ALU89U642	N/A	4 ea
	WHEEL-HP A 225X 900 694 10 .95	ALU89U647	N/A	
	X Multi D	MCHJ295225XMD	295/60R22.5	8 ea
FL962S	WHEEL-HP A 225X 900 694 10 .95	ALU89U642DB	N/A	4 ea
	WHEEL-HP A 225X 900 694 10 .95	ALU89U647	N/A	
	X Multi D	MCHJ295225XMD	295/60R22.5	8 ea

Table 1

Certification Label Ordering Instruction:

- Complete the request for Certification Label form on page 17 and email it to DTNA-PUBS@daimlertruck.com

Removed Parts

U.S. and Canadian Dealers, please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts. Export distributors, please destroy removed parts unless otherwise advised.

Labor Allowance

Table 2 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Corrective Action
FL962A-E	Repair and replace; both front wheels and Label	0.8	996-R191A	12-Repair Recall/Campaign
FL962F-K	Repair and replace; four rear wheels and Label	2.4	996-R191B	12-Repair Recall/Campaign
FL962L-N	Repair and replace; eight rear wheels and Label	4.5	996-R191C	12-Repair Recall/Campaign
FL962O-S	Repair and replace; two front, four rear wheels and Label	2.9	996-R191D	12-Repair Recall/Campaign

Table 2

IMPORTANT:When the Recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

Claims for Credit

You will be reimbursed for your parts, labor, and handling (landed cost for Export Distributors) by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in OWL:

- Claim type is **Recall Campaign**.
- In the Campaign field, enter the campaign number and appropriate condition code (e.g. **FL962-A, FL962-B, etc.**).
- In the Primary Failed Part Number field, enter **25-FL962-000**.
- In the Parts field, enter the appropriate kit or part number(s) as shown in the Replacement Parts Table.

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- In the Labor field, first enter the appropriate SRT from the Labor Allowance Table. Administrative time will be included automatically as SRT 939-6010A 0.3 hours for all vehicles.
- The VMRS Component Code is **F99-999-005** and the Cause Code is **A1 - Campaign**.
- **U.S. and Canada -- Reimbursement for Prior Repairs.** When a customer asks about reimbursement, please do the following:
 - Accept the documentation of the previous repair.
 - Make a brief check of the customer's paperwork to see if the repair may be eligible for reimbursement. (See the "Copy of Owner Letter" section of this bulletin for reimbursement guidelines.)
 - Submit an OWL Recall Pre-Approval Request for a decision.
 - Include the approved amount on your claim in the Other Charges section.
 - Attach the documentation to the pre-approval request.
 - If approved, submit a based on claim for the pre-approval.
 - Reimburse the customer the appropriate amount.

IMPORTANT: OWL must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

U.S. and Canadian dealers, contact the Warranty Campaigns Department using WSC app located on DTNA Portal, if you have any questions or need additional information. Export distributors, submit a Web inquiry or contact your International Service Manager.

U.S. and Canadian Dealers: To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number. Export Distributors: Excess inventory is not returnable.

The letter notifying U.S. and Canadian vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (Title 49, United States Code, Chapter 301), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Any lessor is required to send a copy of the recall notification to the lessee within 10 days. Any subsequent stage manufacturer is required to forward this notice to its distributors and retail outlets within five working days.

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Copy of Notice to Owners

Subject: Tire and Wheel Combination Conformance

For the Notice to Canadian Customers: This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that certain 2019-2023 Freightliner 114SD, 122SD, Business Class M2, Cascadia and Western Star 4700, 4900 vehicles fail to conform to the Canada Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims Other Than Passenger Cars." See below for additional detail on vehicle applicability:

On the affected vehicles, the tire/rim combination installed during manufacturing are not compatible with each other, which can result in reduced tire performance, increasing the risk of a crash..

Daimler Truck North America authorized service facility will replace suspect tire/rim combinations with tires approved for this tire/rim combination. The Recall will take approximately four hours and will be performed free of charge.

Please contact an authorized Daimler Truck North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at <https://northamerica.daimlertruck.com/contact-us>. Scroll down to "Locate a Dealer" and select the appropriate brand. You may also confirm your vehicle's involvement in this recall at the following URL: <https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address dtna.warranty.campaigns@daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you have a safety concern relating to this Recall, you may wish to contact Transport Canada – Motor Vehicle Safety at, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

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Copy of Notice to Owners
Subject: Tire and Wheel Combination Conformance

For the Notice to U.S. Customers: This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that certain 2019-2023 Freightliner 114SD, 122SD, Business Class M2, Cascadia and Western Star 4700, 4900 vehicles fail to conform to the Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims Other Than Passenger Cars." See below for additional detail on vehicle applicability:

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You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address dtna.warranty.campaigns@daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If your dealer fails to remedy the defect without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Truck North America LLC dealer.

Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter.

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Work Instructions

Subject: Tire and Wheel Combination Conformance

Models Affected: Specific model years 2019-2023 Freightliner 108SD, 114SD, 122SD, Business Class M2, and Cascadia; and Western Star 4700 and 4900 vehicles manufactured June 14, 2018, through June 6, 2022.

Wheel and Tire Replacement

1. Check the base label (Form WAR259) for a completion sticker for FL962 (Form WAR260), indicating this work has been done. The base label is usually located on the passenger-side door, about 12 inches (30 cm) below the door latch. If a completion sticker is present, no work is needed. If a completion sticker is not present, proceed to the next step.
2. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
3. Remove and replace only the specific wheels and tires based on the applicable campaign population. See [Table 1](#) to determine the wheels and tires to be replaced for each population.

WARNING

Never work under a vehicle that is supported only by a jack. Jacks can slip, which can result in serious personal injury, death, or component damage. Always support the vehicle with safety stands capable of supporting the weight of the vehicle.

4. Using a suitable jack, raise the axle that has tires that need to be replaced, then place safety stands under the axle. For instructions to raise and lower the vehicle, see **Group 00** of the applicable workshop manual.
5. Remove the wheel and tire assembly. For instructions, see **Group 40** of the applicable workshop manual.
6. Remove the tires from the wheels. For instructions, see **Group 40** of the applicable workshop manual.
7. Discard the wheels and Destroy the tires. For instructions, see the **Verified Tire Destruction** procedure below.
8. Install the approved tires on the NEW wheels. For instructions, see **Group 40** of the applicable workshop manual.
9. Balance the tire and wheel assemblies.
10. Install the wheel and tires assemblies. For instructions, see **Group 40** of the applicable workshop manual.
11. Raise the vehicle, remove the safety stands, then lower the vehicle to the ground. For instructions to raise and lower the vehicle, see **Group 00** of the applicable workshop manual.
12. Repeat steps 3 through 9 for replacement of wheels and tires on all the other wheels of the vehicle. For information regarding labor allowance, see [Table 2](#) on page 3.
13. Proceed to the **Verified Tire Destruction** procedure.

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Verified Tire Destruction

1. Locate the department of transportation (DOT) tire identification number (TIN) on each tire. See [Fig. 1](#), [Fig. 2](#), and [Fig. 3](#).

IMPORTANT: The DOT TIN must be included in the 'Repair Details' section of the recall claim; failure to do so will result in an invalid claim.

2. Drill a 1±0.25 inch diameter hole in the sidewall of the tire, as shown in [Fig. 4](#).



Fig. 1, Bridgestone® R283s Tire



Fig. 2, Bridgestone TIN

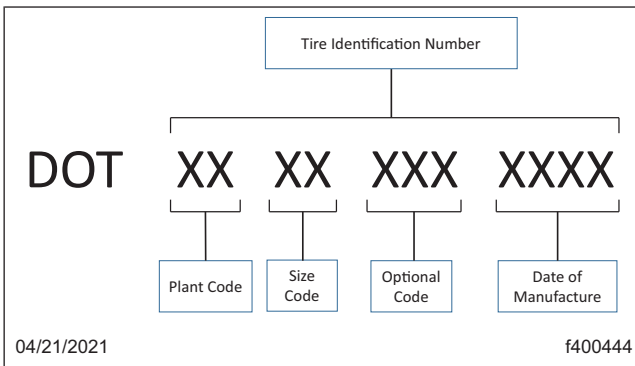


Fig. 3, Eleven-Digit DOT TIN



A. 1±0.25 inch diameter hole drilled in the sidewall.

Fig. 4, Hole Drilled

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- Drill another hole of the same diameter, 180 degrees away from the first hole, on the same side of the tire. See [Fig. 5](#).

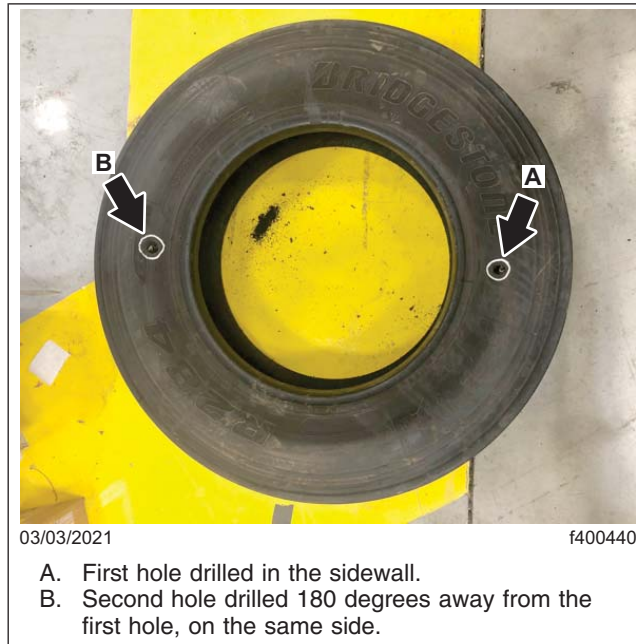


Fig. 5, Both Holes Drilled

Label Replacement Procedure

Freightliner Cascadia Vehicles – NAFTA

Certification Label Replacement

- Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
- Open the driver-side door, and locate the Federal Motor Vehicle Safety Standard (FMVSS) certification label, shown in [Fig. 6](#), attached to the B-pillar. See [Fig. 7](#).


	MANUFACTURED BY: DAIMLER TRUCKS N.A. LLC	GAWR/PNBE	GAWR/PNBE	TIRES	RIMS	KPA COLD	PSI COLD	"S"	
	DATE OF MFR: 07/15	KGS	LBS						
	GVWR/PNBV-KG: 23,587	FRONT AXLE: 5,443	12,000	275/80R22.5(G)	22.5X8.25	758	110	S	
	GVWR/PNBV-LBS: 52,000	1ST INT AXLE: 9,072	20,000	445/50R22.5(L)	22.5X14.0	827	120	S	
	THIS VEHICLE COMPLIES WITH ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT AT THE DATE OF MANUFACTURE SHOWN ABOVE.	2ND INT AXLE:							
	VEHICLE ID NO: 1FUJGBDV4GLZZ9999	3RD INT AXLE:							
	TYPE: TRUCK/TRACTOR TT/CT	4TH INT AXLE:							
	COUNTRY OF ORIGIN: U.S.A.	5TH INT AXLE:							
		6TH INT AXLE:							
		REAR AXLE: 9,072	20,000	445/50R22.5(L)	22.5X14.0	827	120	S	
08/31/2020								f080199	

Fig. 6, Freightliner FMVSS Certification Label Example

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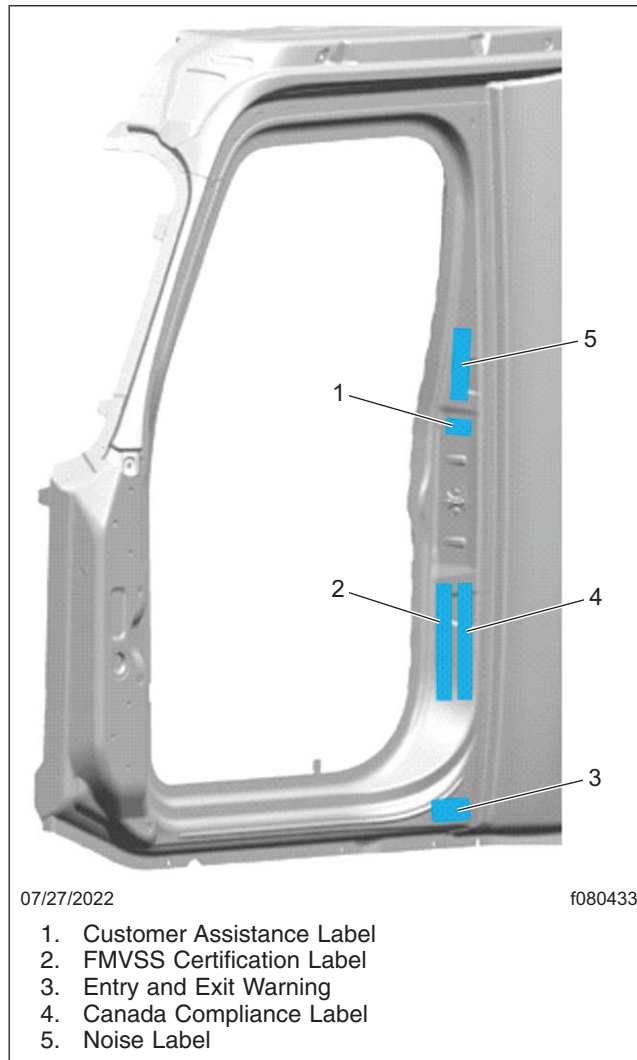


Fig. 7, Approximate Component Label Location

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3. Locate the FMVSS certification label. See **Fig. 8** for the label location on the label sheet. Make sure the VIN on the current FMVSS certification label matches the VIN on the new FMVSS certification label.

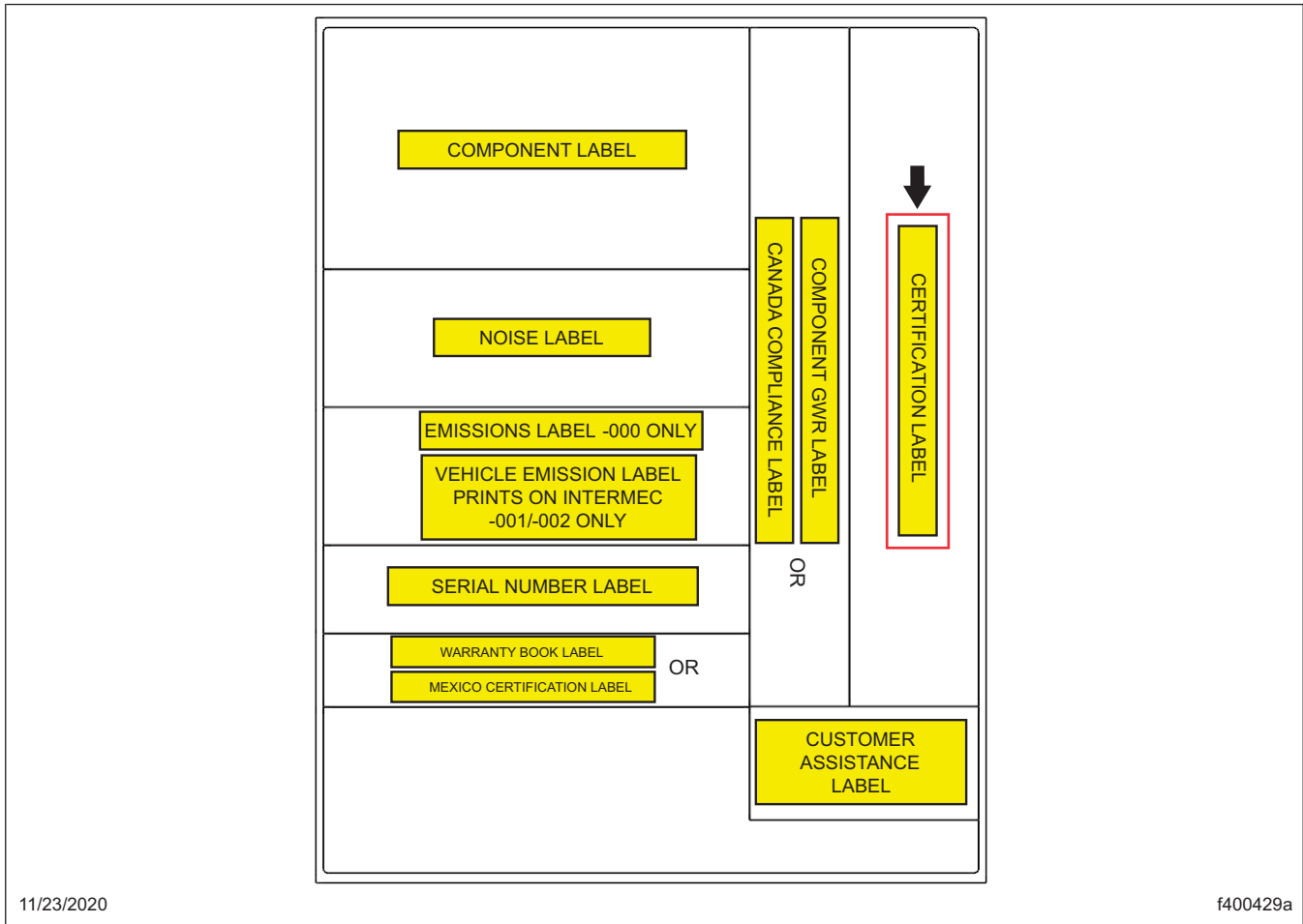


Fig. 8, FMVSS Certification Label Location, Recall Kit, Cascadia Vehicles

NOTICE

Care should be taken while removing the label. Do not damage the paint.

4. Remove the current certification label by peeling the clear topcoat label off, and then remove the white base label.
5. Clean the adhesive residue from the label location.
6. Ensure that the area on the door is clean and dry, and then affix the new certification label with the correct GAWR on it.
7. Apply the new clear topcoat label over the new FMVSS certification label.
8. Clean a spot on the base label (Form WAR259), and attach a recall completion sticker for FL962 (Form WAR260), indicating this work has been completed.

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Freightliner 108SD, 114SD, M2 106, and M2 112 Vehicles - U.S.

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
2. Open the driver-side door, and locate the Federal Motor Vehicle Safety Standard (FMVSS) certification label, shown in **Fig. 9**, attached to the B-pillar. See **Fig. 10**.


	MANUFACTURED BY: DAIMLER TRUCKS N.A. LLC	GAWR/PNBE	GAWR/PNBE	TIRES	RIMS	KPA	PSI	"S"
	DATE OF MFR: 07/15	KGS	LBS			COLD	COLD	
	GVWR/PNBV-KG: 23,587	FRONT AXLE: 5,443	12,000	275/80R22.5(G)	22.5X8.25	758	110	S
	GVWR/PNBV-LBS: 52,000	1ST INT AXLE: 9,072	20,000	445/50R22.5(L)	22.5X14.0	827	120	S
	THIS VEHICLE COMPLIES WITH ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT AT THE DATE OF MANUFACTURE SHOWN ABOVE.	2ND INT AXLE:						
	VEHICLE ID NO: 1FUJGBDV4GLZZ9999	3RD INT AXLE:						
	TYPE: TRUCK/TRACTOR TT/CT	4TH INT AXLE:						
	COUNTRY OF ORIGIN: U.S.A.	5TH INT AXLE:						
		6TH INT AXLE:						
		REAR AXLE: 9,072	20,000	445/50R22.5(L)	22.5X14.0	827	120	S
08/31/2020								f080199

Fig. 9, Freightliner FMVSS Certification Label Example

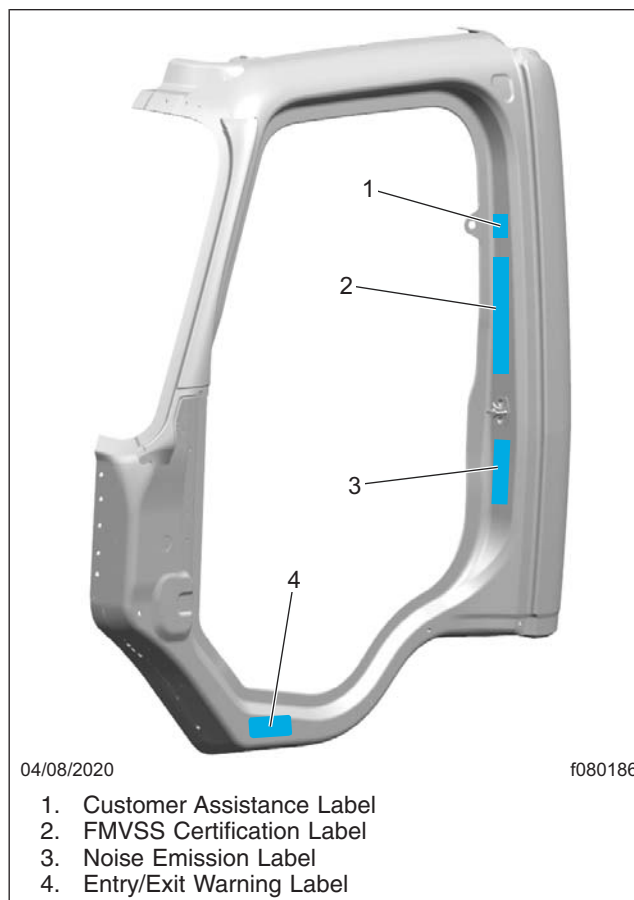


Fig. 10, Approximate Component Label Location

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3. Locate the new FMVSS certification label. See **Fig. 11** for the label location on the label sheet. Make sure the VIN on the current FMVSS certification label matches the VIN on the new FMVSS certification label.

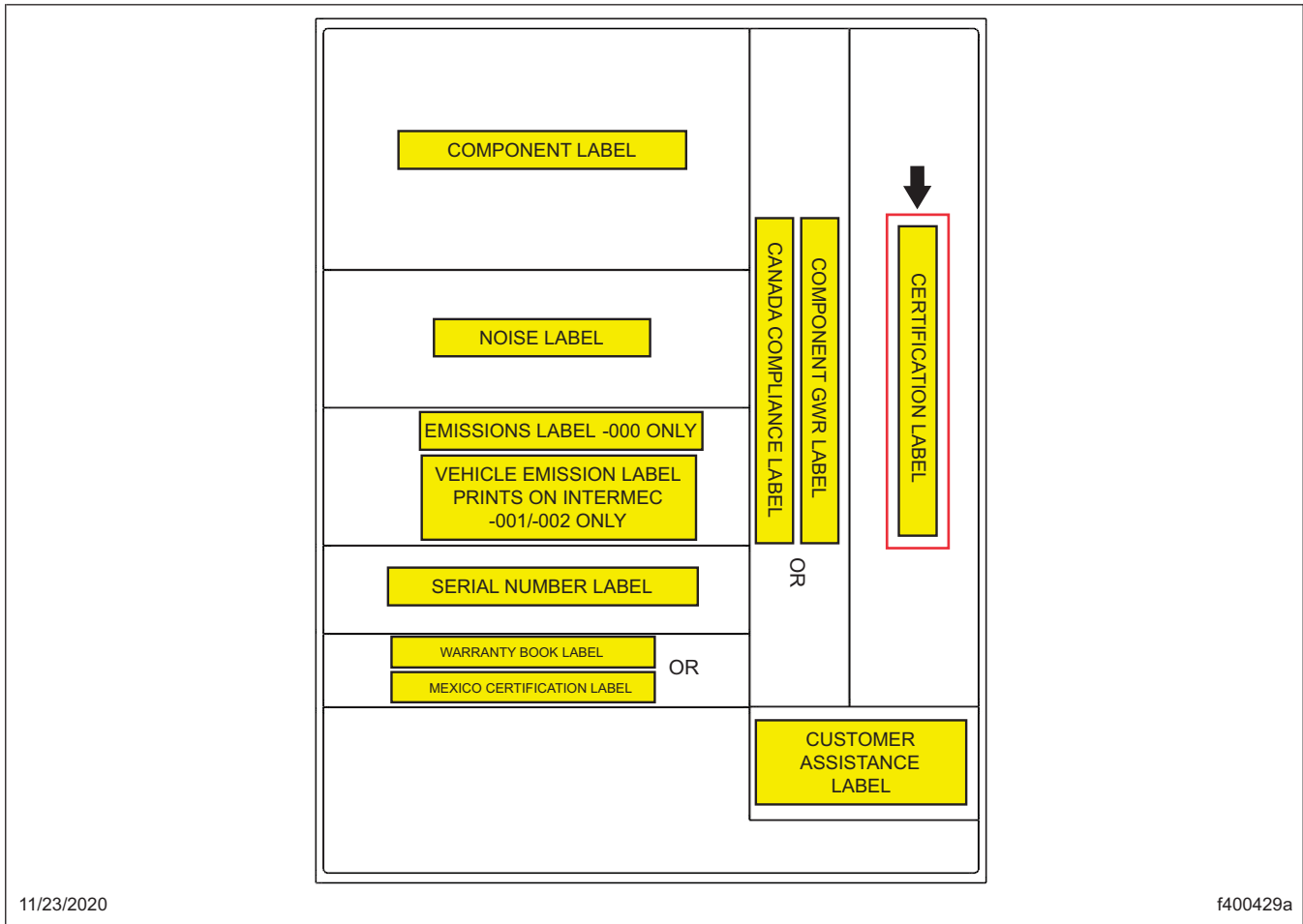


Fig. 11, FMVSS Certification Label Location, Recall Kit, Freightliner

NOTICE


Care should be taken while removing the label. Do not damage the paint.

4. Remove the current FMVSS certification label by peeling the clear topcoat label off, and then remove the white base label.
5. Clean the adhesive residue from the label location.
6. Ensure that the area on the B-pillar is clean and dry, then affix the new FMVSS certification label with the correct GAWR on it.
7. Affix a new clear topcoat label over the new FMVSS certification label.
8. If the vehicle was certified by a body builder based on the previous GAWR listed on the FMVSS certification label, it will need to be re-certified by the body builder based on the current GAWR rating.
9. Clean a spot on the base label (Form WAR259), and attach a recall completion sticker for FL962 (Form WAR260), indicating this work has been completed.

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Western Star Vehicles - U.S. and Canada

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
2. Open the driver-side door, and locate the Federal Motor Vehicle Safety Standard (FMVSS) certification label, shown in Fig. 12, attached to the B-pillar. See Fig. 13.

	MANUFACTURED BY: DAIMLER TRUCKS N.A. LLC	GAWR/PNBE	GAWR/PNBE	TIRES	RIMS	KPA COLD	PSI COLD	"S"
	DATE OF MFR: 04/19	KGS	LBS					
	GVWR/PNBV-KG: 24,140	FRONT AXLE: 5,996	13,220	11R22.5(H)	22.5X8.25	827	120	S
	GVWR/PNBV-LBS: 53,220	1ST INT AXLE: 9,072	20,000	11R22.5(G)	22.5X8.25	724	105	D
	THIS VEHICLE COMPLIES WITH ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT AT THE DATE OF MANUFACTURE SHOWN ABOVE.	2ND INT AXLE:						
	VEHICLE ID NO: XXXXXXXXXXXXXXXXX	3RD INT AXLE:						
	CAN ICES-2 TYPE: TRUCK/TRACTOR TT/CT	4TH INT AXLE:						
	/ NMB-2 COUNTRY OF ORIGIN: U.S.A.	5TH INT AXLE:						
		6TH INT AXLE:						
		REAR AXLE: 9,072	20,000	11R22.5(G)	22.5X8.25	724	105	D

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Fig. 12, Western Star FMVSS Certification Label Example

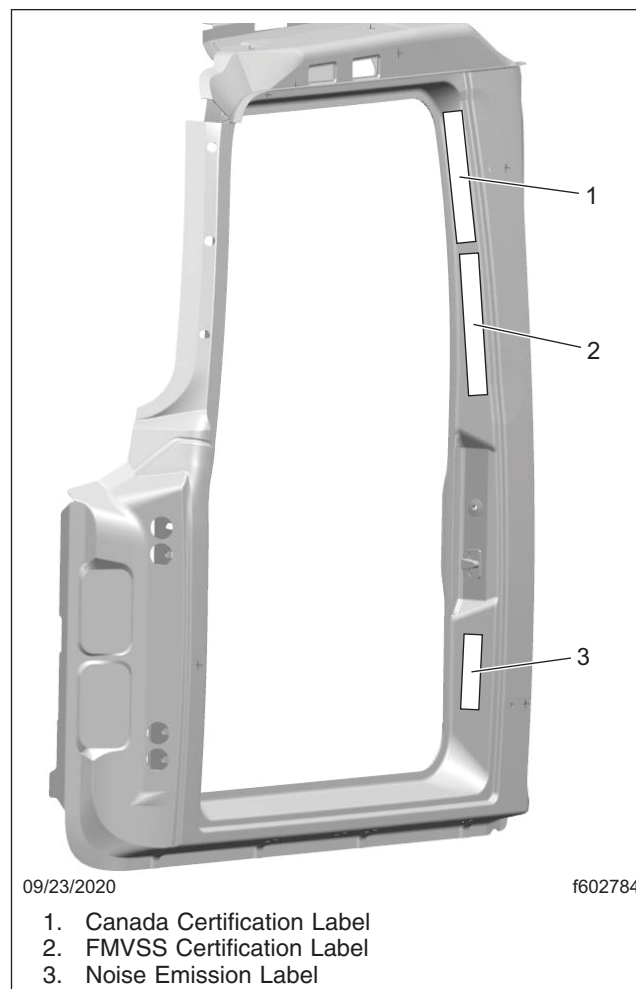


Fig. 13, Western Star Driver's Door B-Pillar Labels

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3. Locate the new FMVSS certification label. See [Fig. 14](#) for the label location on the label sheet. Make sure the VIN on the current FMVSS certification label matches the VIN on the new FMVSS certification label.

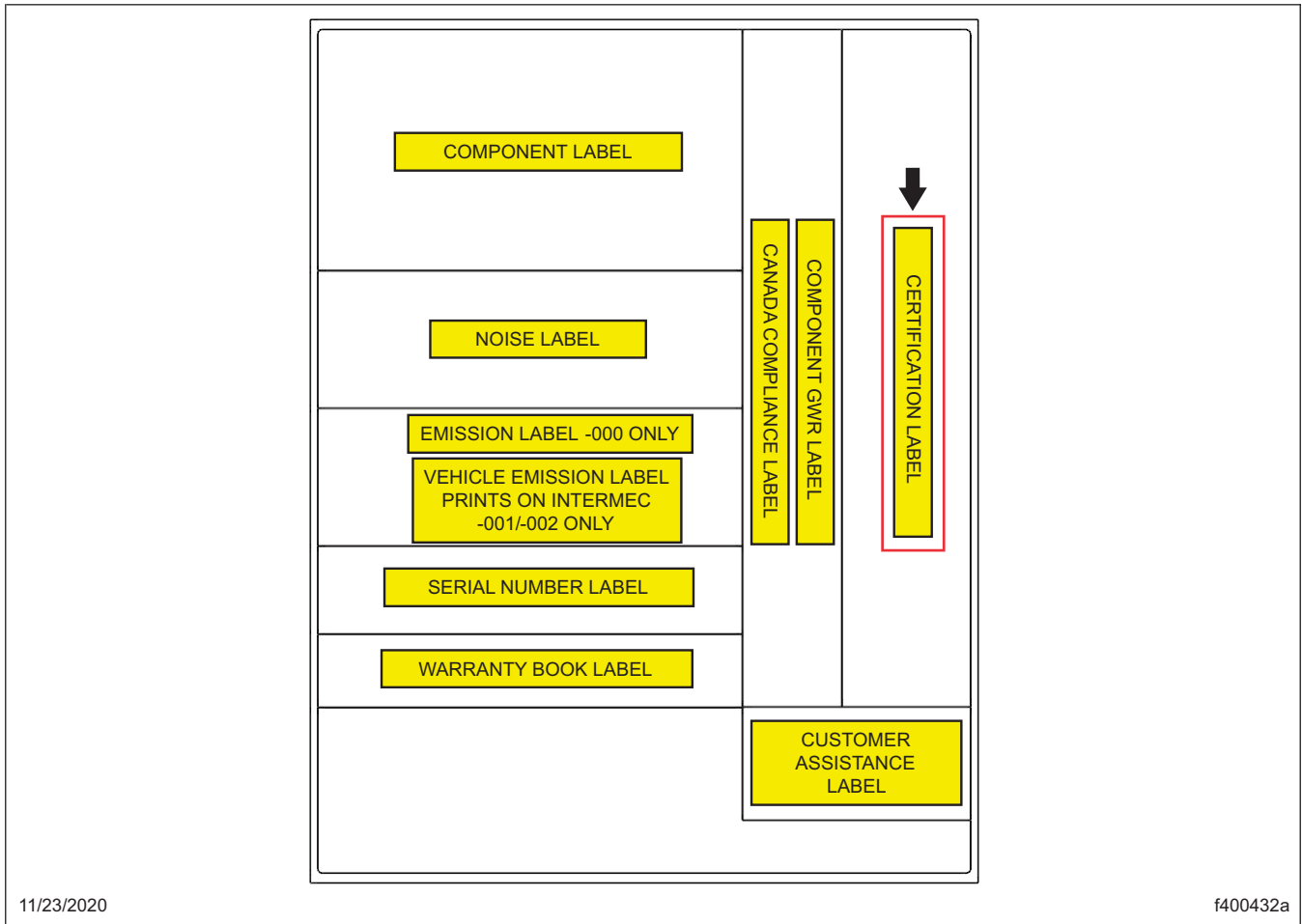


Fig. 14, FMVSS Certification Label Location, Recall Kit, Western Star

NOTICE

Care should be taken while removing the label. Do not damage the paint.

4. Remove the current FMVSS certification label by peeling the clear topcoat label off, and then remove the white base label.
5. Clean the adhesive residue from the label location.
6. Ensure that the area is clean and dry, then affix the new FMVSS certification label with the correct GAWR on it.
7. Affix a new clear topcoat label over the new FMVSS certification label.
8. If the vehicle was certified by a body builder based on the previous GAWR listed on the FMVSS certification label, it will need to be re-certified by the body builder based on the current GAWR rating.
9. Clean a spot on the base label (Form WAR259), and attach a recall completion sticker for FL962 (Form WAR260), indicating this work has been completed.

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Request for Certification Label Replacement

SEND EMAIL TO: DTNA-PUBS@daimlertruck.com

EMAIL SUBJECT LINE: [RECALL FL962 - CERTIFICATION LABEL](#)

Include the Following Information:

VIN# (All 17 characters.):

Contact Name:

Dealer Name:

Mailing Address:

City:

State:

Zip:

Country:

Phone:

Email:

The label will be sent 2nd day UPS. If you do not receive a label please submit a WSC ticket to warranty campaigns.