



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 15, 2022

Ms. Alex Goeman
Kawasaki Motors Corp., U.S.A.
26972 Burbank
Foothill Ranch, CA 92610

NEF-107ES
22V-912

Subject: Engine Stall While Riding

Dear Ms. Goeman:

This letter serves to acknowledge Kawasaki Motors Corp., U.S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KAWASAKI/ZR1000K/2020-2023
KAWASAKI/ZR1000L/2021-2022
KAWASAKI/ZR1002L/2023
KAWASAKI/ZX1000/2015-2018
KAWASAKI/ZX1002A/2018
KAWASAKI/ZX1002B/2018
KAWASAKI/ZX1002D/2019-2021
KAWASAKI/ZX1002J/2019-2022
KAWASAKI/ZX1002R/2022

Mfr's Report Date: December 9, 2022

NHTSA Campaign Number: 22V-912

Components:

ENGINE AND ENGINE COOLING:ENGINE

Potential Number of Units Affected: 3,172

Problem Description:

Kawasaki Motors Corp., U.S.A. (KMC) is recalling certain 2015-2018 ZX1000, 2018 ZX1002A, ZX1002B, 2019-2021 ZX1002D, 2019-2022 ZX1002J, 2020-2023 ZR1000K, 2021-2022 ZR1000L, 2022 ZX1002R, and 2023 ZR1002L (Ninja H2, Ninja H2 Carbon, Ninja H2 SX, Ninja H2 SX SE, Ninja H2 SX SE+, Z H2, and Z H2 SE) motorcycles. Please see the attached model information chart for a detailed list of model codes, names and years. The plunger in the camshaft chain tensioner may lock, which can result in an engine stall while riding.

Consequence:

An engine stall while riding can increase the risk of a crash or injury.

Remedy:

Dealers will replace the camshaft chain tensioner, free of charge. Owner notification letters are expected to be mailed December 21, 2022. Owners may contact KMC customer service at 1-866-802-9381.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

We have received KMC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kawasaki Motors Corp., U.S.A.'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement