



December XX, 2022

Dealer Name

Affected Vehicles: See Vehicle List Provided

The following letter communicates an upcoming NHTSA recall campaign that was initiated by Braun Industries in response to field failures of front mount air conditioner condensers. The reported failures arose from the condenser fans free spinning from air movement while the vehicle was in motion. This fan spinning generates voltage that can damage the relay controlling the fan resulting in the need to replace the relay and add a diode to prevent future issues. This letter will be sent in the coming weeks to owners of the affected vehicles with instructions on how to remedy the situation. The estimated labor to perform this recall is 15 minutes. Labor reimbursement for the inspection and repair for each ambulance will be 30 minutes.

IMPORTANT SAFETY RECALL

Recall # 22V-911

**Braun Recall Notice: 2022-02
December XX, 2022**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided that a safety related defect may exist with certain 2014-2022 Chief XL, Express Plus, Liberty, Super Chief, TLC, and Signature Series ambulances.

Voltage created from a spinning condenser fan may feed DC voltage back into the system. This may damage the relay controlling the condenser fan. Relay damage such as welding the contacts open or burning of the contacts can result in operational failure of the HVAC system and potential risk of fire.

In the affected vehicles, the unenergized condenser fans can spin due to air movement as the vehicle is in motion. The fan spinning will generate voltage that feeds back into the relay causing it to overheat. This overheating can result in an inoperable condenser fan and the HVAC system will not function. Some condensers may not present an issue at initial review yet should have the relay replaced and diode added. You are receiving this notice because Braun records indicate you may have received shipments of affected units.

Braun will remedy the affected units free of charge by replacing the relay and adding a diode. Please contact your authorized Braun Dealer to arrange replacement of the affected relay and diode addition. The time required to remedy this recall is 15 minutes.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

If your local Braun Dealer is unable to arrange service as described above without charge within a 60 day period upon contacting the Braun Dealer, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-



class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize in advance for the inconvenience this issue may cause your organization. We will make every effort to make this as simple as possible for you.

Sincerely,

A handwritten signature in black ink that reads "Kim Braun". The signature is written in a cursive style.

Kim Braun
President – U.S. Division