



New Safety Recall Advanced Communication – ZB8

FCA US LLC (FCA US) has announced a safety recall on certain 2019-2022 (D2) Ram 3500 Pickup, 2019-2022 (DJ) Ram 2500 Pickup, 2019-2022 (DT) Ram 1500 Pickup and 2019-2022 (DX) Ram Truck (Mexico) vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with one or both tailgate strikers misaligned. Misaligned tailgate strikers may cause a failure to properly latch the tailgate. An improperly latched tailgate may result in an unintended tailgate opening while driving or stationary.

An unintended tailgate opening while driving may result in a loss of unsecured cargo, potentially creating a road hazard to operators and occupants of other vehicles and can cause such vehicles to crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect the tailgate striker alignment to the box latch and adjust if necessary. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC