

Reference Number: GCUS-17-475

RESOLVED: Reject Issue Involving Field Action N222386380
SPS Programming Events

Updated Date: Dec 12, 2022 07:55 CT

Attention GM Warranty Administrators

The issue impacting a percentage of warranty claims for completing the SPS programming event for Field Action N222386380 **has been resolved**. The majority of transactions that were in reject status have automatically been reprocessed and paid. Please refer to today's Transaction Summary Report to validate payment. If your transaction has not yet paid and there are no other errors that require GM Authorization (H-routing), please resubmit your transaction. If other errors are involved, or if your transaction rejects again, please H-route the transaction with a screen-print of the SPS code.

We apologize for any inconvenience this has caused.