

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 22V901

Subject: Compliance Recall 50ZZ – Safety Certification Label

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that certain 2023 model year Audi vehicles fail to conform to 49 CFR Part 567 – Certification. Our records show that you are the owner of a vehicle affected by this action.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 800 253 2834
www.audiusa.com

What is the issue? The Safety Certification label (located on the B-pillar) does not have the required weight information/specifications printed on it. This makes the label noncompliant with regulatory requirements. Missing weight specifications can cause someone to overload the vehicle. Overloading a vehicle increases the risk of a crash.

What will we do? To correct this noncompliance, your authorized Audi dealer will install an overlay (label) containing the correct vehicle weight specifications on the existing safety certification label. This work will take just a few minutes to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

What should you do? Please contact your authorized Audi dealer without delay to schedule this recall repair. For your convenience, you can also visit www.audiusa.com and click on the “Find a Dealer” link to locate a dealer near you and schedule this service.

Additionally, we are providing you with the missing information applicable to your specific vehicle. Please refer to the information below. We ask that you ensure all vehicle operators are made aware of this information, and recommend keeping this letter with your vehicle owner’s manual for future reference.

VIN: <VIN>

GVWR LBS: <GVWRKG>

GAWR LBS FRONT: <GAWRKGFRONT>

GAWR LBS REAR: <GAWRKGREAR>

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Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Checking your vehicle for open Recalls and Service Campaigns

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection