

IMPORTANT SAFETY RECALL NHTSA Recall No. 22V900

This notice applies to your motorcycle, VIN: «Vin» «PdiFirstName» «PdiLastName» «PdiAddress1» «PdiCity», «PdiProvince» «PdiPostalCode»

1/26/2023

RE: Affected models: 2020 1290 SUPER DUKE R 2021 1290 SUPER DUKE R 2022 1290 SUPER DUKE R EVO

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has decided that a defect which relates to motor vehicle safety exists in the model year 2020 – 2022 Super Duke R model motorcycles. Therefore It is necessary to have the wiring harness on affected motorcycles inspected by an authorized KTM Dealer. This work must be performed by an authorized KTM Dealer and will be free of charge.

The main wiring harness may be misrouted or missing parts which could cause an electrical short-circuit or the engine to stall. An electric short-circuit or vehicle stall could increase the risk of a crash, cause injury to the rider or others and/or damage to property.

The dealership will inspect the wiring harness and perform one of the three following steps:

- 1. The technician will inspect the wiring harness routing and wiring harness protection parts. If during the inspection it is found that the wiring harness is currently routed to the improved wiring harness standards along with being equipped with the wiring harness protection parts then no further repair action is required.
- 2. If during the inspection it is found that the wiring harness routing does not meet the improved wiring harness standard and is missing the wiring harness protection parts then the dealer must correct the motorcycle wiring harness routing and also install the wiring harness protection parts according to the dealer instructions.
- 3. If during the inspection the technician finds damage to the wiring harness then the dealer must replace the wiring harness, repair the routing to meet the improved wiring harness standards, and install the wiring harness protection parts.

Please contact your authorized KTM Dealer (log onto www.ktm.com for a complete dealer listing) as soon as possible to arrange having your wiring harness inspected and updated if necessary. It is suggested that you call your local authorized KTM Dealer to make an appointment to have the recall repair performed. The procedure will take approximately 40 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule and if they need to order parts. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. There will be no charge for this service.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for more information.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if for any reason KTM is unable to remedy the situation without charge, or within a reasonable amount of time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.nhtsa.gov.





If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards, Dealer Services Department KTM North America, Inc.

