



March 7, 2023

FOLLOW-UP NOTICE

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

THIS IS A FOLLOW UP NOTICE TO ADVISE THAT THE REMEDY IS NOW AVAILABLE.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2020 MY Niro EV vehicles manufactured from June 18, 2020 to September 4, 2020.

The Electric Power Control Unit (EPCU) assembly in the subject vehicles may have been produced by the supplier with improper sealing. Due to this improper sealing, coolant can internally leak in the EPCU and contact the EPCU circuit board. If coolant contacts the EPCU circuit board, the vehicle may stall while driving. A vehicle stall increases the risk of crash.

Dealers will inspect the Electric Power Control Unit (EPCU) for internal coolant leakage. If coolant leakage is identified, the EPCU will be replaced with an improved one.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com.

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of www.kia.com. Kia will mail follow-up notices to the affected vehicle owners on **March 9, 2023**.

Please make personnel in your dealership familiar with the details of this Safety Recall Campaign so they may respond to customer inquiries and requests appropriately. This Safety Recall Campaign is an opportunity for your service department to deliver an exceptional service experience to customers who may not have otherwise scheduled service. Providing customers with easy scheduling and timely service increases the chance they will return to your service department for future service needs.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your facing Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures